

Financial Presentation September 2023



Ziraat Bankası – Operating Environment

Economic Outlook

| | 2022 | 2023E | 2024F |
|---------------------------------|------|-------|-------|
| GDP Growth (%) | 5.5 | 4.4 | 4.0 |
| GDP Nominal (USD bn) | 906 | 1,067 | 1,119 |
| Unemployment Rate (Annual %) | 10.4 | 10.1 | 10.3 |
| CPI (Annual %) | 64.3 | 65.0 | 33.0 |
| Current Account Balance/GDP (%) | -5.3 | -4.0 | -3.1 |
| Budget Balance/GDP (%) | -1.0 | -6.4 | -6.4 |

Gradual but solid recovery in the economic conditions with new orthodox policies, increased monetary and fiscal discipline

- Post-election more orthodox monetary policy approach.
- Moderate GDP growth expectations for medium term.
- FX-pass through, adminstrative price adjustments, tax increases, energy and commodity price upsurge driven inflation dynamics.
- Disinflationary period is expected to start due from mid-2024.
- The solid performance of tourism sector with revenues surpassing pre-covid levels, limited further widening of CAD.
- Temporary increase in budget deficit as a result of february earthquake.

Turkish Banking Sector

| (TL bn) | 2022 | 2022 Sept 23 | |
|----------------------|--------|--------------|------------|
| Assets | 14,344 | 21,099 | 47% |
| Cash Loans | 7,883 | 11,144 | 41% |
| Securities | 3,010 | 3,574 | 19% |
| Deposits | 9,317 | 14,078 | 51% |
| Shareholders' equity | 1,407 | 1,898 | 35% |
| Net Profit | 433 | 440 | |
| NPL | 2,1% | 1.5% | -600 bps |
| ROE | 49.9% | 39.3% | -1,060 bps |
| ROA | 3.7% | 3.3% | -40 bps |
| CAR | 19.5% | 18.5% -100 | |

Highly capitalized, sound and growing banking sector

- Proved to be strong in multiple cases of financial stress
- Highly integrated with international financial markets
- Sustainable growth and sound asset quality
- · Well regulated and effectively supervised
- Strong capital adequacy ratios

Largest bank in Türkiye with

~ **USD 124 bn.** asset size ~ **16%** market share

Broad customer base Retail-SME-Corporate

 Extensive customer acquisition through digital channels

Adequate capital ratios

- Sufficient buffers to support capital and sustainable growth
- Increasing profitability to support CAR
 CET-1: 13%

Foremost provider of agricultural financing

- Only deposit bank authorised for government subsidized agro-lending
- Selective lending policy with agro and manifacturing being main sectors to be financed
- Sustainable agro financing strategy with expanded loan facilities and 74% agro loan market share



Widest local and international geographic footprint with 1,770 branches

- Operating in **17** countries with **118** service points
- **25** Foreign Branches
- Only bank in 365 points in Türkiye
- Ongoing process of opening new foreign branches and subsidiary banks

Uninterrupted market leadership

- Assets
- Loans
- Deposits
- Equity

Robust asset quality

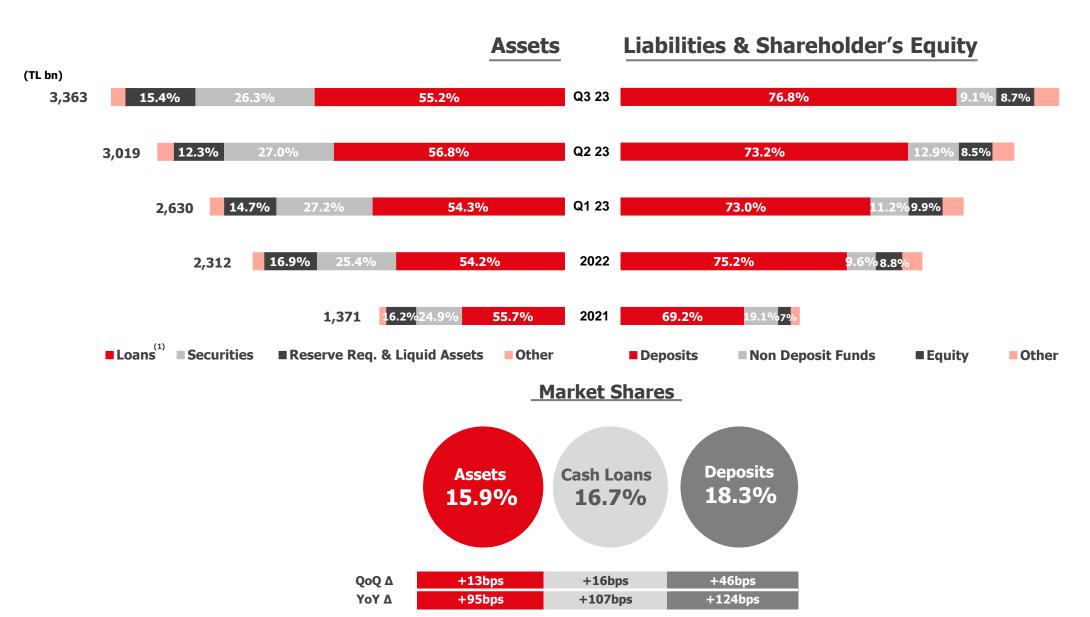
- Limited NPL formation
- Ongoing NPL collection
- Prudent provisioning approach with 77% Stage 3 coverage ratio
- Manageable earthquake impact foreseen for FY 23

Sound Profitability & Disciplined Cost Management

 Improvement in margins and profitability through re-pricing of loans, further contribution from CPI linked securities

Granular and sticky deposit base

- Significant share of retail deposits in total deposits
- Core deposit ratio 95%



Total Loans(1) (TL bn, % share in total)

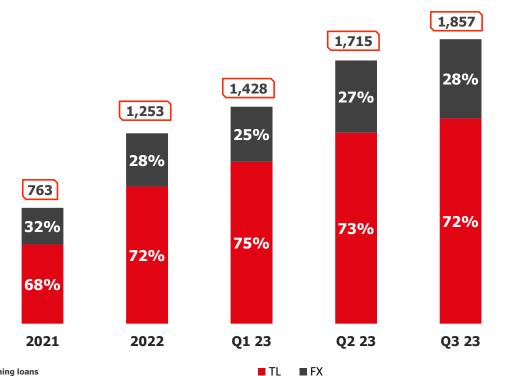
Selective lending policy continued.

SME driven loan growth with significant contribution from agro and manufacturing loans.

SME Loans / Total Loans reached 50%.

Credit card driven retail segment lending growth.

Limited FX lending (in USD terms).



Loan Growth

| | QoQ Δ | ¦ YtD Δ | ¦ YoY Δ |
|-----------------------|-------|---------|----------|
| Total Loans | 8.3% | 48.3% | 66.4% |
| Total Loans (FX adj.) | 7.5% | 36.5% | 49.5% |
| TL | 7.5% | 49.6% | 74.3% |
| FX(\$) | 3.7% | 2.6% | 3.2% |
| Retail | 4.0% | 40.3% | 46.4% |
| Housing | -3.7% | 0.0% | -0.8% |
| GPL | -4.5% | 27.8% | 26.8% |
| Credit Card | 22.9% | 192.7% | 1 396.0% |
| SME ⁽²⁾ | 16.2% | 73.6% | ¦ 106.3% |
| Corporate | -0.3% | 24.4% | 38.4% |
| Corp. (FX adj.) | -3.5% | 2.4% | 7.7% |

GPL

24% of retail loans

8% Market Share

31% of total GPL

Pensioners account for

8.5% Market Share⁽⁴⁾

11 million customers

| Ag | ro | <u>Lo</u> | <u>ar</u> | <u>15</u> |
|----|----|-----------|-----------|-----------|
| | | | | |

TL 397 bn

74% Market share

867k agro customers

84% Subsidized

0.2% Agro NPL

0.07% subsidized agro NPL

Housing Loans

38% of retail loans

25% Market Share

43% LTV⁽³⁾

0.1% NPL

<u>Credit Card</u> <u>CGF Guaranteed Loans</u>

TL 94 bn TL 80 bn (-5.2% QoQ)

4% of cash loans

~340k customers

TL 1.1 bn retail segment

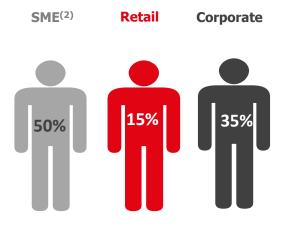
(1) Performing loans

(2) SME customers are classified under commercial segment

(3) Average rate for allocation in last four quarters

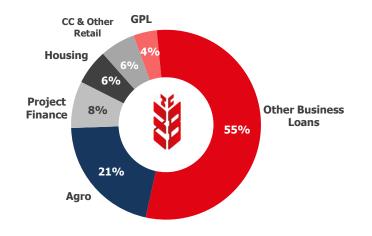
(4) Credit card turnover market share

Cash Loans by Customer Segment(1)

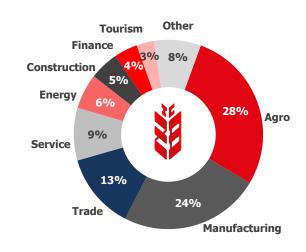


Based on customer segmentation data, totals may differ from product classification

Cash Loans by Product

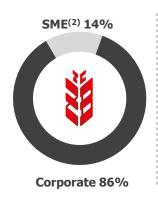


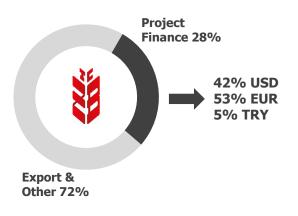
Sector Breakdown of Cash Business Loans(1)



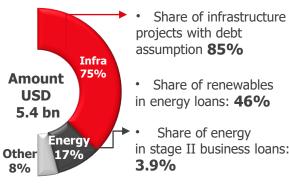
FX Loans

- FX Loans Outstanding USD 19.2 bn
- FX Loans/Total Loans
 28% in line with sector⁽³⁾ average
- FX Loans NPL 1.0%





Sector Breakdown of Project Finance Loans



 Share of energy loans in NPL: 1.5%

⁽¹⁾ Accruals and overseas branch lending are excluded from segment and/or sector distribution

⁽²⁾ SME customers are classified under commercial segment

⁽³⁾ Sector: Deposit banks

Ziraat Bankası – **Securities Portfolio**

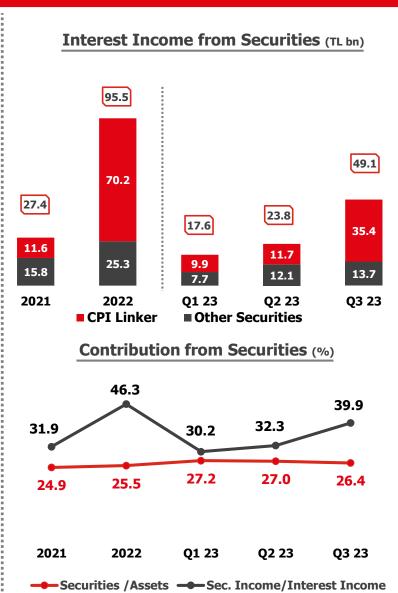
Large securities portfolio which enables **efficient collateral management** under current regulatory framework. **Further contribution from CPI linked securities** (H1 **25%** CPI estimate revised to **50%** in Q3 and for Q4 Oct-Oct **61.4%**).

Share of **fixed securities** in TL FVTOCI portfolio is **<10%**.

Total Securities (% share in total) **Total** (TL bn) 341 816 588 714 886 40% 45% 47% 48% 60% 60% 55% 53% 52% 40% 2021 2022 Q1 23 Q2 23 Q3 23 ■TL ■FX

Breakdown of Total Securities (% share in total) 60% 34% 6% ■ FVMaAC **■ FVTOCI ■ FVTPL** Breakdown of TL Securities⁽¹⁾ (% share in total) Share of **FX Securities CPI Linkers in** 100% total portfolio **Fixed Rate** 29% 54% 17% 29%

■ FRN ■ CPI Linker



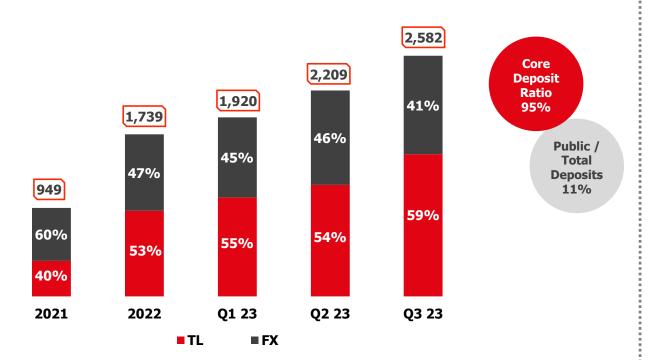
Ziraat Bankası – Funding

Total Deposits (TL bn, % share in total)

TL deposit continued to be **main source of funding**.

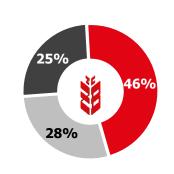
Granular and sticky deposit base.

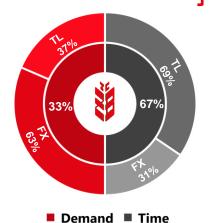
Structurally high share of retail and SME segment deposits.



Deposit Growth

| | QoQ Δ | YtD Δ | ΥοΥ Δ |
|-------------------------|-------|--------|----------|
| Total Deposits | 16.9% | 48.4% | 68.0% |
| Total Deposit (FX adj.) | 14.1% | 29.5% | 41.0% |
| TL | 27.4% | 66.2% | ¦ 111.8% |
| FX(\$) | -1.6% | -11.6% | ¦ -12.8% |
| Customer Deposit | 18.3% | 48.1% | 68.4% |
| Demand | 8.1% | 48.4% | 73.3% |
| Time | 21.7% | 48.5% | 65.5% |









■ SME ■ Corporate ■ Retail





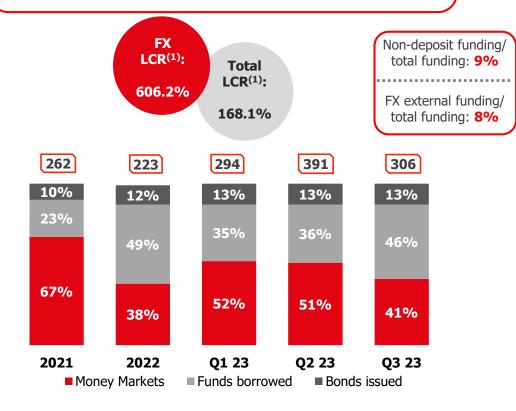
Ziraat Bankası – Funding

Non-Deposit Funds (TL bn,% share in total)

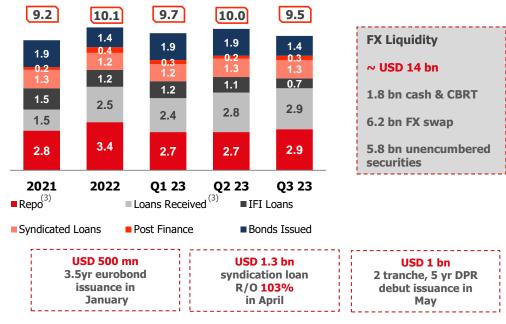
Cost oriented, adaptive wholesale funding management under current global liquidity conditions and new monetary policy implications in Türkiye.

Adequate FX liquidity, which can cover FX wholesale redemptions.

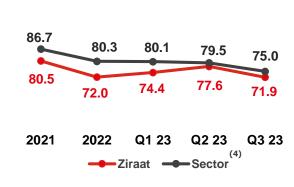
Short term TL bond issuance in domestic market after 3 years.



FX Non-Deposit Funding (USD bn)



Loan to Deposit⁽²⁾ (%)







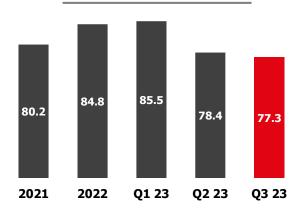
⁽¹⁾ LCR regulatory minimums; Total: 100%, FX: 80%

⁽²⁾ Performing Loan/Total Deposit

⁽³⁾ Including DPR (4) Sector: Deposit banks

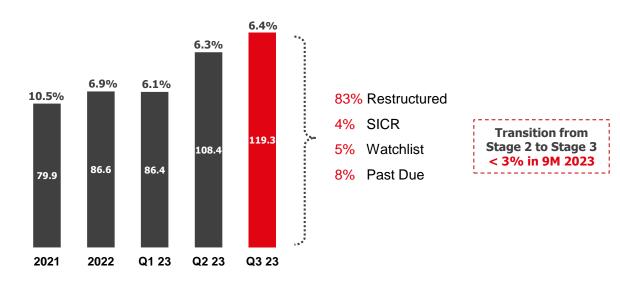
Structurally low NPL generation arising from loan book dynamics. **High provisioning strategy** maintained in-line with prudent asset quality management strategy. Individual assesment approach for some customers.

Stage III Coverage (%)

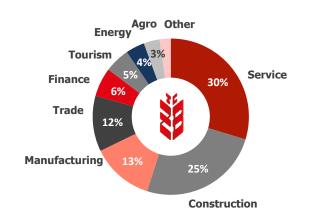


| | Amount (TL bn) | Coverage | Change (QoQ) |
|-----------|----------------|----------|--------------|
| Stage III | 15.6 | 77.3% | -108 bps |
| Stage II | 119.3 | 34.5% | 784 bps |
| Stage I | 1,738 | 0.5% | -4 bps |
| TOTAL | 1,873 | 3.3% | -48 bps |

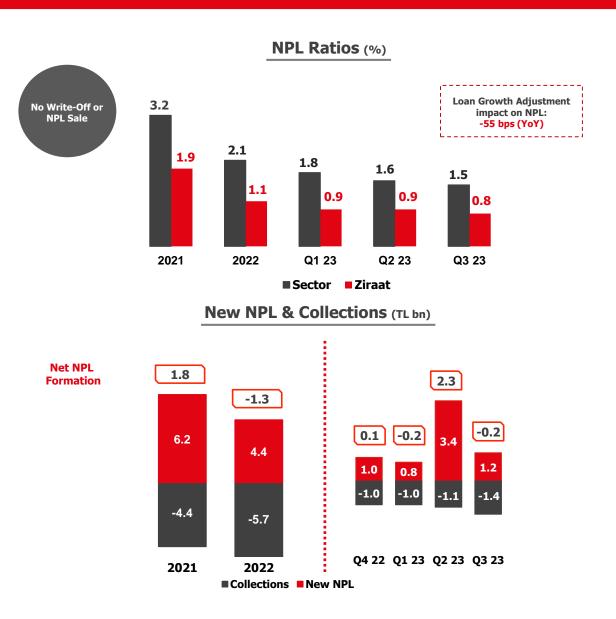
Stage II Loans (TL bn, % share in performing loan)



Sector Breakdown of Stage II Business Loans



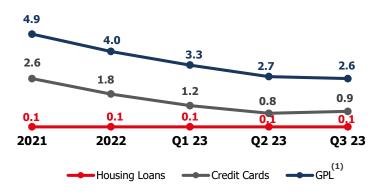
Ziraat Bankası – Asset Quality



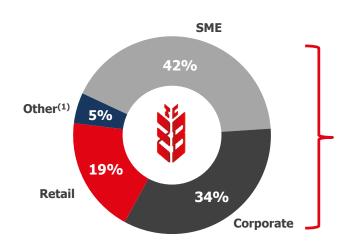
NPL Ratios by Segment (%)



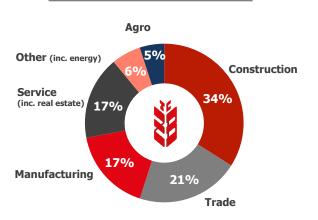
Retail NPL Ratios by Product (%)



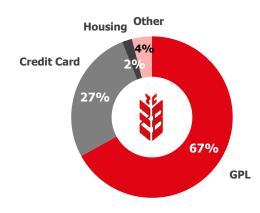
Total NPL by Segment

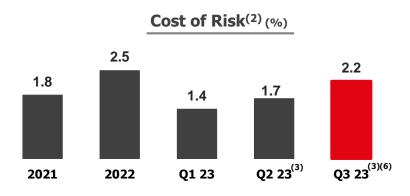


Business Loan NPL by Sector

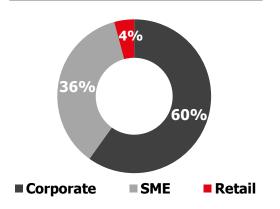


Retail Loan NPL by Product





Restructured Loan by Segment





TL 17.3 bn Total Free Provisions (7)

⁽¹⁾ Includes loans excluded from segment classification

⁽⁴⁾ Includes deferrals during the COVID 19 outbreak (2) CoR: Expected Credit Loss-Reversals / Average Loan Amount

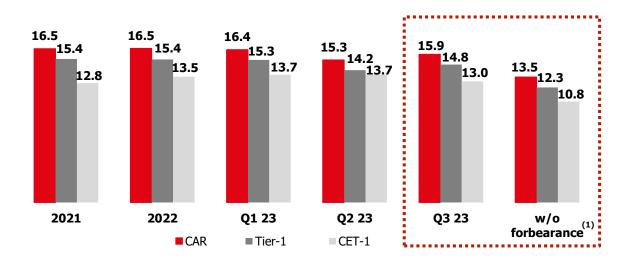
⁽³⁾ Annualized figure

⁽⁵⁾ (S1 + S2 + S3 provisions)/ NPL

⁽⁶⁾ CoR adjusted for individual assesment and change in IFRS model (7) TL 11 bn free provision reversal in O1 23

Ziraat Bankası – Capitalization

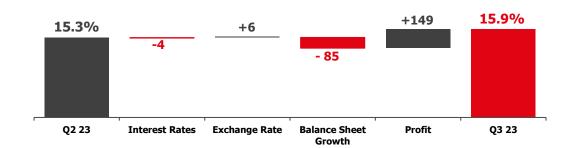
Capital Ratios (%)



Capital Ratio Requirements

| | Solo | Cons. |
|-----------------------------|-------------|-------------|
| CET1 Capital Ratio | 4.5% | 4.5% |
| Capital Conservation Buffer | 1 1 2.5% | 1 1 2.5% |
| D-SIB Buffer ⁽²⁾ | - | 2.0% |
| Countercyclical Buffer | 0.03% | 0.06% |
| | 7.0% | 9.1% |
| Including AT1 and Tier2 | 10.5% | 12.5% |

Change in CAR (QoQ, bps)



Basel III
Leverage 7.3% vs regulatory min of 3.0%

10% depreciation in TL-45 bps impact on CAR

100 bps increase in TL rate-5 bps impact on CAR

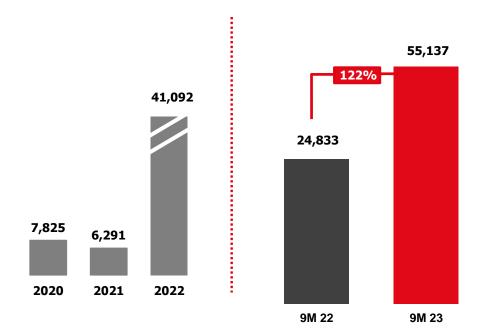
Net Profit (TL mn)

Margin and profitability improvement supported by further contribution from CPI linked securities and re-pricing of loans.

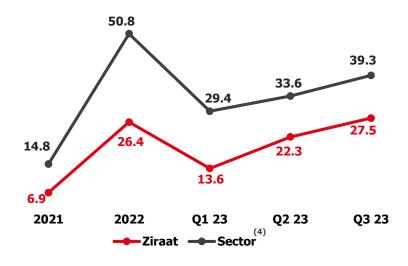
Decreasing C/I ratio⁽¹⁾ (41.0%) resulting mainly from improvement in **NII**.

Remarkable **support** to profitability **from F&C income**.

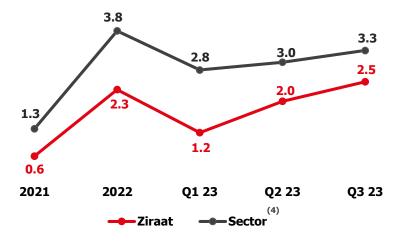
ROE close to **sector average** when **free provision adjusted.**







Return on Assets(3) (%)



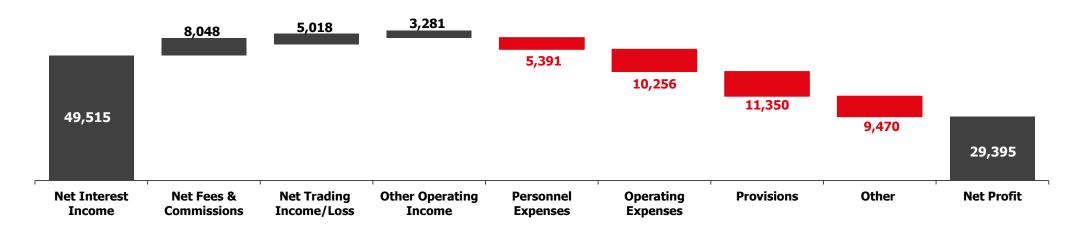
(4) Sector: Deposit Banks

⁽¹⁾ The ratio includes negative impact from TL 20 bn earthquake donation in Q1 23 booked under extraordinary cost.

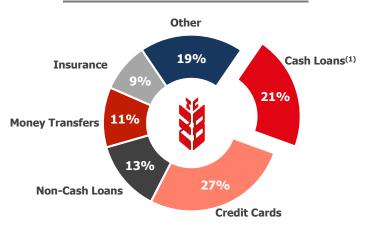
⁽²⁾ Average shareholders' equity represent weekly averages

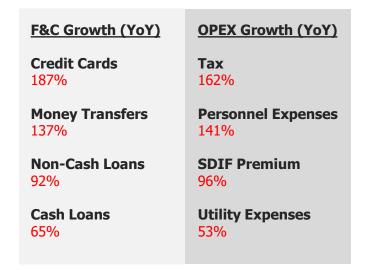
⁽³⁾ Average total assets represent weekly averages

P&L Breakdown Q3 23 (TL mn)

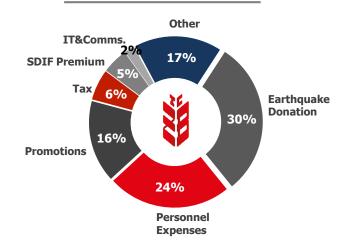


F&C Income Breakdown in 9M 23

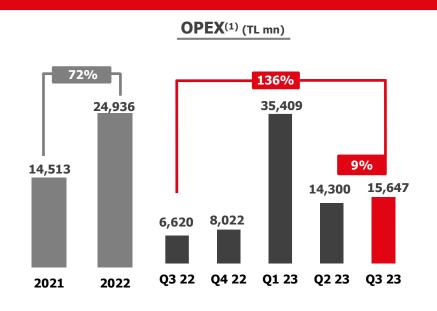


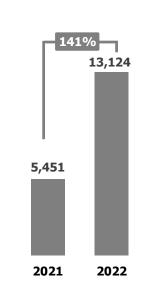


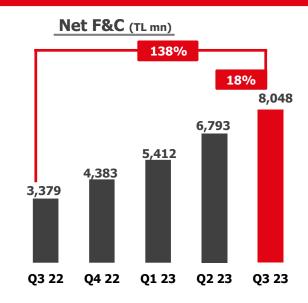
OPEX Breakdown in 9M 23

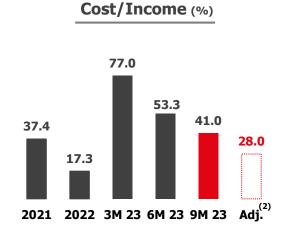


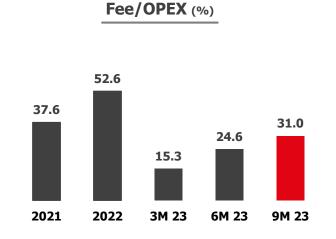
Ziraat Bankası – Profitability & Cost Management

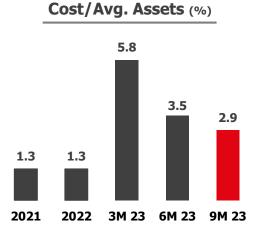




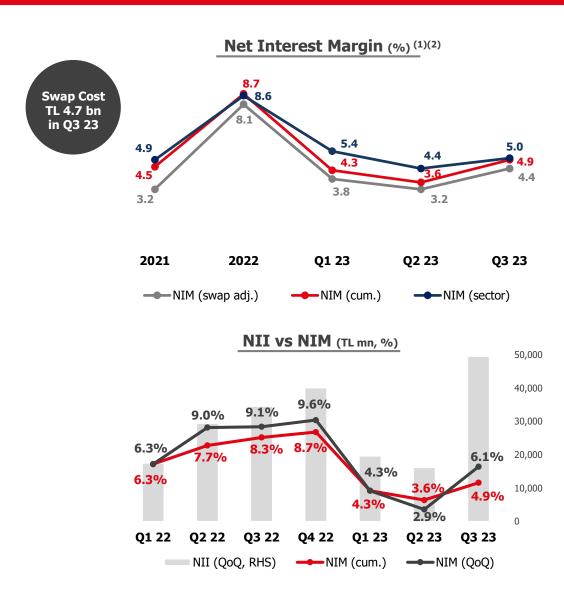








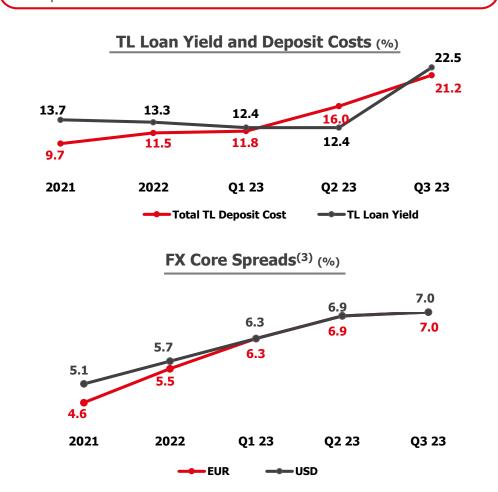
Ziraat Bankası – NIM & Spreads



Recovery in NIM and core spreads due to additional

contribution from **CPI linked securities income** and re-pricing of loans under increasing interest rate environment.

CBRT policy rate hike and increasing reference rate resulted in positive core spreads.

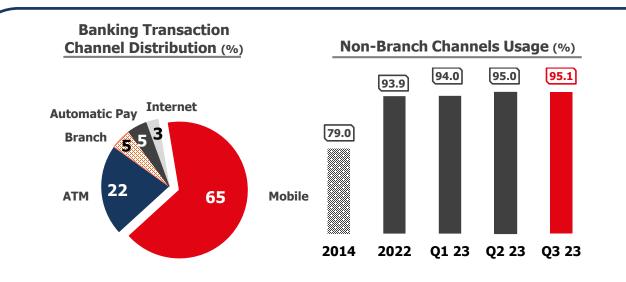


APPENDIX

- Digitalization & Efficiency
- Sustainability
- Subsidiary Network
- Balance Sheet Summary
- Income Statements Summary
- Key Financial Ratios



Ziraat Bankası – Digitalization & Efficiency



Unique Service Delivery

21m Active digital banking customers

34m Internet banking customers

7,358 ATMs **14%** market share

Channel optimisation strategy and below inflation unit transaction cost increase in 2022.

Key Digitalization Achievements



Digital Onboarding Process (Including Corporate Customers)



AI supported virtual assistant



Digitalized credit processes for corporate customers



New digital solutions to reduce branch usage



Open Banking Services

Digitalization Plans



New Digital Bank "Ziraat Dinamik"



Digital Banking Innovations For Children And Youth



New Payment System "Ziraat Pay"



Metaverse Branch



Service Banking

Strategy

Ziraat adopted its Sustainability Policy in 2014 and has a sustainability structure in place to guide the Policy's implementation.

The Policy is focused on providing environmentally and socially impactful financing based on the following four pillars:

- 1) long-term environmental and social perspectives;
- 2) financing climate change action and the transition to a low carbon economy;
- 3) approach decision-making considering environmental and social issues and associated potential risks; and
- 4) continuous development and integration of universally-accepted sustainability principles into the Bank's business model.

The largest
Sustainability themed single
tranche syndicated loan
received by a financial
institution in Türkiye⁽¹⁾

The first Sustainability Bond was issued in January 2021;
USD 600 mn Amount
5Y Maturity

The disaster relief loan package exclusively designed for the benefit of individuals, SMEs and farmers affected by the February 2023 earthquakes covering 11 provinces was determined to be the sustainability performance criterion of 2023 syndicated loan. A Social Loan tranche was issued under our DPR programme dedicated to the mentioned disaster relief package.

Environmental and Social Impact Management Policy in Lending Activities adopted in 2020 and the policy model became fully operational in 2022.

- Activities that will not be financed by the Bank have been determined
- Investment loan requests above a certain amount are reviewed by environmental specialists



Ziraat is planning to build a solar power plant in order to meet its electricity consumption from renewable energy sources.

The facility will have an installed capacity of 53 ${\rm MW_e}$ and is planned to be built in Kayseri.

Ziraat's Sustainability-linked loan products

- Individual / Corporate Energy Efficiency Loans
- Energy Efficiency Management Loans
- Green Mortgage
- Green Car Loan
- Renewable Energy Loans
- Wastewater Treatment and Recovery Loans
- Modern Pressurized Irrigation Loans
- Solar Powered Irrigation Loan
- Young Farmer Loan
- Woman Farmer Loan
- Golden Hive Loan
- Rooftop Solar Energy Loan
- Agricultural SME Loan
- Heat Insulation Loan
- Earthquake Relief Loan Package
- Digital Transformation & Tech-Support Loan

Presence in 17 countries, **118** service points



Subsidiaries

International Branches

Local Subsidiaries

Ziraat Katılım Bankası (Participation Banking)

Ziraat Yatırım (Securities Brokerage & Investment House)

Ziraat Portföy (Asset Management)

Ziraat GYO (Real Estate Investment Trust)

Ziraat Teknoloji (IT)

Ziraat GSYO (Venture Capital Investment Trust)

Overseas Subsidiaries

Žiraat Bank Int. AG (Germany)

Ziraat Bank BH. (Bosnia)

Ziraat Bank Montenegro

Ziraat Bank Azerbaycan

Ziraat Bank Moscow

KZI Bank (Kazakhstan)

Turkmen Turk JSC Bank

Ziraat Bank Uzbekistan JSC

Ziraat Bank Georgia

Overseas Branches

United Kingdom

Greece

Bulgaria

🎉 Iraq

Saudi Arabia

Kosovo

Bahrain

Turkish Republic of Northern Cyprus

| TL bn | 2020 | 2021 | 2022 | Q2 23 | Q3 23 | Change QoQ | Change YtD |
|---------------------------|-------|---------|---------|---------|---------|---------------|---------------|
| CASH AND CASH EQUIVALENTS | 91.0 | 222.1 | 391.2 | 371.5 | 519.2 | 39.8% | 32.7% |
| SECURITIES | 225.6 | 341.4 | 588.3 | 816.3 | 886.3 | 8.6% | 50.6% |
| LOANS | 600.7 | 778.4 | 1,266.4 | 1,731.1 | 1,872.9 | 8.2% | 47.9% |
| -Gross NPL | 13.9 | 15.1 | 13.7 | 15.9 | 15.6 | -1.6% | 14.2% |
| -Expected Credit Loss (-) | 18.8 | 29.1 | 48.0 | 50.2 | 62.2 | 23.9% | 29.6% |
| OTHERS | 29.8 | 29.0 | 65.8 | 100.5 | 85.0 | -15.4% | 29.2% |
| TOTAL ASSETS | 942.6 | 1,370.9 | 2,311.7 | 3,019.4 | 3,363.4 | 11.4% | 45.5% |
| DEPOSITS | 629.9 | 948.7 | 1,739.3 | 2,209.4 | 2,581.9 | 16.9% | 48.4% |
| FUNDS BORROWED | 37.0 | 59.3 | 110.2 | 140.0 | 140.1 | 0.1% | 27.1% |
| INTERBANK MONEY MARKETS | 116.4 | 176.7 | 85.1 | 199.9 | 126.8 | -36.6% | 49.1% |
| PROVISIONS | 7.1 | 9.1 | 48.7 | 38.8 | 37.9 | -2.3% | -22.2% |
| OTHERS | 59.0 | 80.0 | 125.9 | 173.6 | 185.4 | 6.8% | 47.2% |
| TOTAL LIABILITIES | 849.3 | 1,273.8 | 2,109.2 | 3,019.4 | 3,363.4 | 11.4% | 59.5% |
| SHAREHOLDERS' EQUITY | 93.3 | 97.1 | 202.5 | 257.7 | 291.4 | 13.0% | 43.9% |

Ziraat Bankası – Income Statement Summary

| TL mn | 2020 | 2021 | 2022 | Q3 22 | Q2 23 | Q3 23 | Chg QoQ | %Chg YoY |
|--------------------------|--------|---------|---------|--------|--------|---------|------------|-------------|
| INTEREST INCOME | 69,476 | 101,998 | 220,630 | 62,650 | 73,647 | 123,203 | 67.3% | 96.7% |
| -From Loans | 52,330 | 72,794 | 121,726 | 33,420 | 49,026 | 68,526 | 39.8% | 105.0% |
| -From Securities | 16,696 | 27,440 | 95,410 | 28,315 | 23,802 | 49,141 | 106.5% | 73.6% |
| INTEREST EXPENSE | 34,862 | 62,230 | 99,147 | 28,108 | 57,525 | 73,692 | 28.1% | 162.2% |
| -On Deposits | 22,812 | 41,199 | 73,694 | 20,632 | 45,012 | 71,960 | 59.9% | 248.8% |
| NET INTEREST INCOME | 34,615 | 39,768 | 121,483 | 34,542 | 16,122 | 49,511 | 207.1% | 43.3% |
| NET FEES & COMMISSIONS | 3,093 | 5,451 | 13,124 | 3,379 | 6,793 | 8,048 | 18.5% | 138.2% |
| OTHER OPERATING INCOME | 5,182 | 4,444 | 7,736 | 2,272 | 4,122 | 3,281 | -20.4% | 44.4% |
| EXPECTED CREDIT LOSS | 10,691 | 14,956 | 29,545 | 5,618 | 10,317 | 12,732 | 23.4% | 126.6% |
| -Stage 1 Provisions | 1,340 | 199 | 9,798 | 31 | 2,357 | 488 | -79.3% | NM |
| -Stage 2 Provisions | 5,505 | 9,861 | 15,326 | 4,403 | 5,439 | 11,526 | 111.9% | 161.8% |
| -Stage 3 Provisions | 3,846 | 4,896 | 4,421 | 1,183 | 2,520 | 718 | -71.5% | -39.3% |
| OTHER PROVISION EXPENSES | 2,648 | 374 | 28,794 | 13,122 | 1,354 | -1,382 | -202.1% | -110.5% |
| OPEX ⁽¹⁾ | 12,092 | 14,513 | 24,936 | 6,620 | 14,300 | 15,647 | 9.4% | 136.4% |
| NET OPERATING PROFIT | 10,834 | 8,913 | 61,251 | 16,005 | 21,349 | 39,179 | 83.5% | 144.8% |
| NET PROFIT | 7,825 | 6,291 | 41,092 | 8,654 | 19,195 | 29,395 | 53.1% | 239.7% |

| (%) | 2020 | 2021 | 2022 | Q1 23 | Q2 23 | Q3 23 |
|--------------------------------|--------|--------|--------|--------------------|--------------------|--------|
| ROAA ⁽¹⁾ | 1.0 | 0.6 | 2.3 | 1.2 | 2.0 | 2.5% |
| ROAE ⁽²⁾ | 9.7 | 6.9 | 26.4 | 13.6 | 22.3 | 27.5% |
| Cost / Income ⁽³⁾ | 33.3 | 37.4 | 17.3 | 77.0 | 53.3 | 41.0% |
| Fee / OPEX ⁽⁴⁾ | 25.6 | 37.6 | 52.6 | 15.3 | 24.6 | 31.0% |
| NIM (cum.) ⁽⁵⁾ | 5.0 | 4.5 | 8.7 | 4.3 | 3.6 | 4.9% |
| Loans ⁽⁶⁾ /Deposits | 92.3 | 80.5 | 72.0 | 74.4 | 77.6 | 71.9% |
| Loans/Assets | 62.2 | 55.7 | 54.2 | 54.3 | 56.8 | 55.2% |
| Securities/Assets | 23.9 | 24.9 | 25.5 | 27.2 | 27.0 | 26.4% |
| NPL | 2.3 | 1.9 | 1.1 | 0.9 | 0.9 | 0.8% |
| Stage III Coverage | 77.0 | 80.2 | 84.8 | 85.5 | 78.4 | 77.3% |
| CoR | 1.2 | 1.8 | 2.5 | 1.4 ⁽⁷⁾ | 1.7 ⁽⁷⁾ | 2.2% |
| CAR | 18.2 | 16.5 | 16.5 | 16.4 | 15.3 | 15.9% |
| Leverage ⁽⁸⁾ | 9.1 | 13.1 | 10.4 | 9.1 | 10.7 | 10.5% |
| # of | | | | | | |
| Branches ⁽⁹⁾ | 1,752 | 1,752 | 1,758 | 1,758 | 1,765 | 1,770 |
| Employees | 24,673 | 24,607 | 24,484 | 26,047 | 25,916 | 25,719 |
| ATMs | 7,274 | 7,269 | 7,276 | 7,311 | 7,337 | 7,358 |

⁽¹⁾ Average total assets represent weekly averages

⁽²⁾ Average shareholders' equity represent weekly averages

⁽³⁾ Includes dividend income

⁽⁴⁾ Includes Personnel Expenses (5) Average interest earning assets represent weekly averages

⁽⁷⁾ Annualized figure, CoR adjusted for individual assesment and change in IFRS model

⁽⁸⁾ Leverage = (Assets/Shareholders' Equity)-1

⁽⁹⁾ Including foreign branches

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