# **Investor Presentation** February 2025

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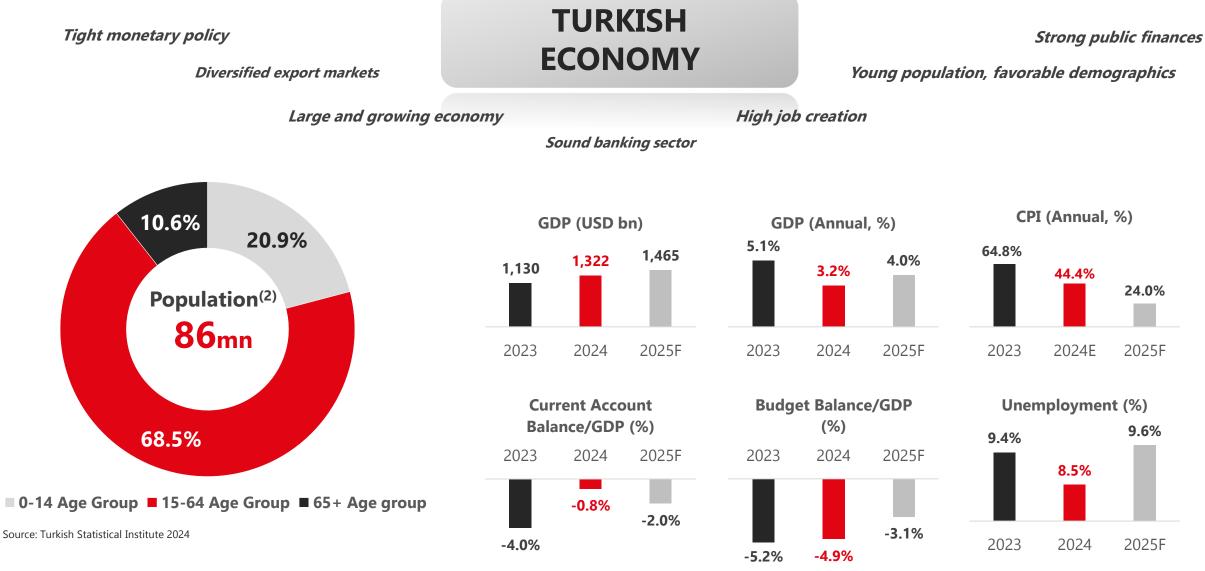


### More Than A Bank



# **Operating Environment – Turkish Economy**

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2025-2027 Medium Term Program and CBRT Estimates

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### **Operating Environment – Banking Sector**



**Banking Sector – December 2024 (TL bn)** 

Cash Loans <sup>(1)</sup>	16,920	Deposits <sup>(1)</sup>	20,131
Securities <sup>(1)</sup>	5,226	Equity	2,898
Assets			32,657
Net Profit			659
Banking	g Sector Ra	tios – Decemb	er 2024
CAR 19.7%	NPL 1.8%	RoE <sup>(3)</sup> 27.5%	RoA <sup>(3)</sup> 2.1%

**Sound Banking Sector** that has proven itself in different periods of stress at different times

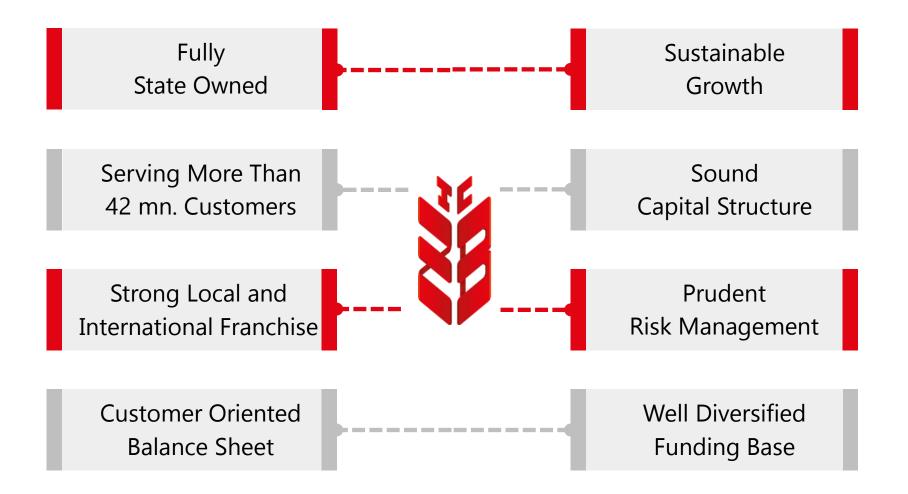


- (2) Source: The Banks Association of Türkiye
- (3) Deposit banks

<sup>1)</sup> Loans include accruals and the loans granted to banks, Deposits include accruals, and the banks' deposits, securities include accruals.

# **Key Highlights**

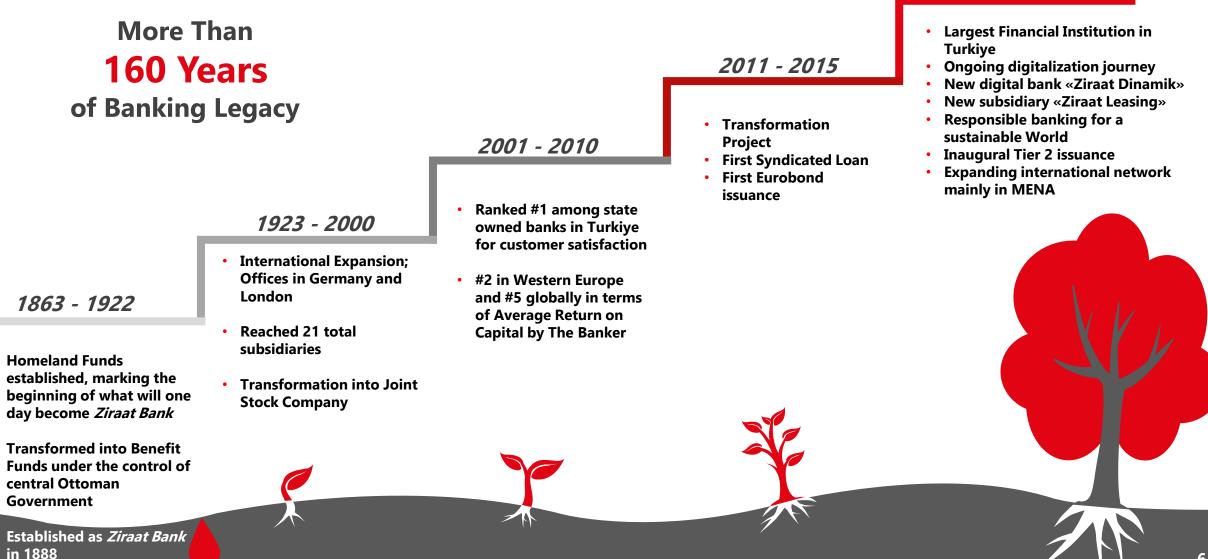




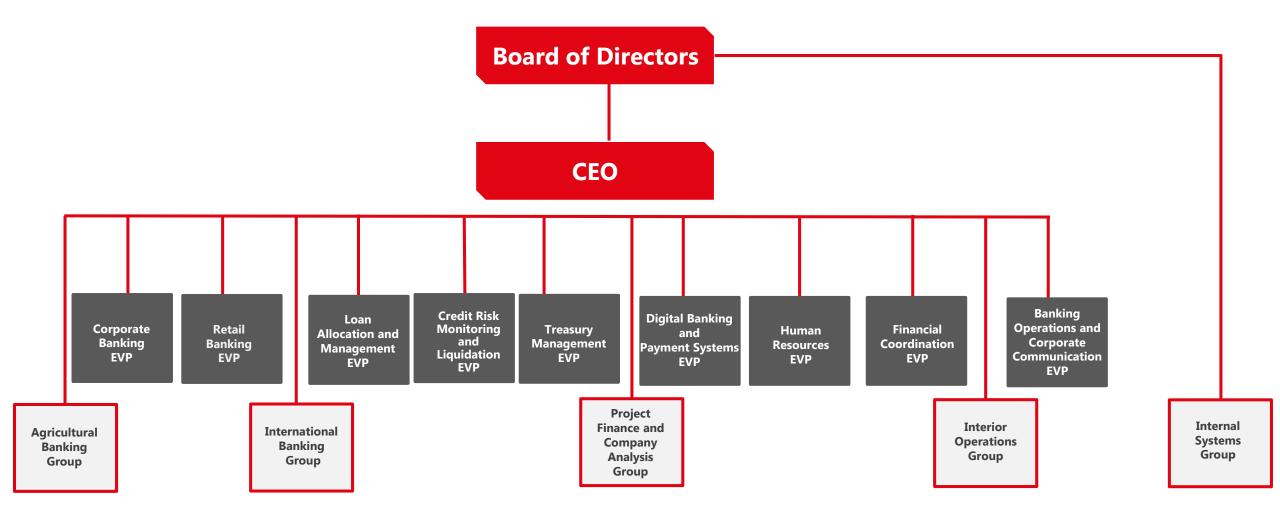
«161 Years of Banking Legacy»



2016-2025+

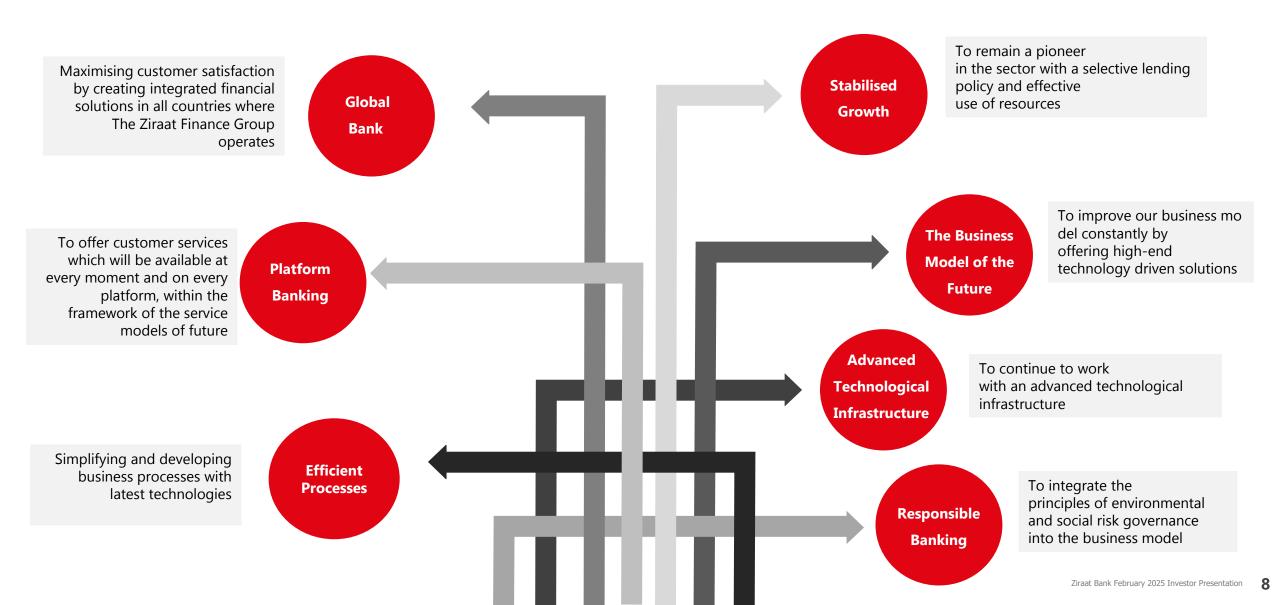






### **Strategies for Excellence**





# **Ziraat Finance Group**

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### **Overseas Subsidiaries**





# Ziraat Finance Group – Domestic Subsidiaries

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### Ziraat Finance Group – Overseas Subsidiaries



#### Ziraat Bank Montenegro

Opened its doors for business in 2015. Headquartered in Montenegro's capital Podgorica, the bank has three branches.

### Ziraat Bank Int. AG

Active in Germany since 1960, supplies an extensive array of retail and corporate banking products and services through seven branches.

#### Ziraat Bank Bosnia-Herzegovina

Started operations in 1997. The first entirely foreign-owned bank in Bosnia- Herzegovina. Serves corporate, small-business, and retail customers through 35 branches/offices.

### Ziraat Bank Moscow

Commenced operations in 1993, focusing primarily on the corporate banking segment.

### **Turkmen Turk JSC Bank**

Founded in 1993. Headquartered in Ashgabat, provides services from 7 offices.

#### **KZI Bank (Kazakhstan)**

Founded in 1993. The bank serves retail and corporate customers through 8 branches.

#### **Ziraat Bank Georgia**

Established in 2017 by transforming the foreign branches in Georgia to a new subsidiary. Operates through 7 branches located in Batumi, Marneuli, Tblisi, Tsereteli, Varketili, Gldani and Kutaisi.

#### Ziraat Bank Uzbekistan JSC

Founded as Uzbekistan's first foreign capital bank in 1993. Operating through 7 branches; Tashkent (3), Semerkand, Fergana, Andican and Buhara. Active in both retail and commercial banking.

#### Ziraat Bank Azerbaycan

Commenced operations in 2015. Mainly serves the corporate banking segment, Ziraat Bank Azerbaijan ASC conducts its operations through its headquarters in Baku and 10 branches.

### Expanding our international network

### Human Resources & Branch Network





Most widespread **branch network** among Turkish Banks

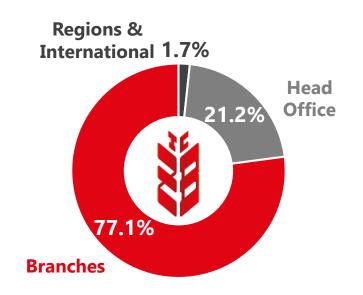
	1,663	Retail & Other
	62	Commercial
Branch etwork	28	Foreign Branches
	17	Corporate
	11	Other <sup>(*)</sup>

Only Bank in **360** locations

7,724

Largest **ATM** network with **14%** market share Around **26,000** 

### **personnels** Largest Financial Institution of Turkiye



B No

# **Corporate Social Responsibility**

Ziraat Bank conducts enduring social responsibility projects whose aims are to protect cultural values, to contribute to the communal heritage, and to uphold traditions and customs.

#### Ziraat Bank Young Farmers Academy

Launched in 2018. To increase interest in agriculture among youth, teach agricultural production and investment, train educated and conscious young farmers, give young people an entrepreneurial awareness in the field of agriculture.

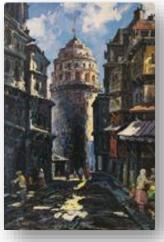


#### Ziraat Bank Banking School

Established in 1926, the School has trained qualified staff for both Ziraat Bank and the entire Turkish Finance Sector. Providing both in class education programs and continious training through online material, the School recently partnered with Ankara University for a Masters degree in Banking.

### The Ziraat Bank Art Collection

The Ziraat Bank art collection consists of more than 2,500 works, the majority of which are oil paintings but also includes watercolors, gouaches, pastels, prints, ceramics, and sculptures.



Ziraat Bank is proud to present Izmir Museum of Art, Turkiye's first art museum owned by a bank, as a gift to the 100th anniversary of our Republic.

Also Ziraat Bank exhibition hall in the towers in Istanbul Finance Center was opened to visitors in 2023. "Banking from the Ottoman Empire to the Present" exhibition hosted by the Bank has been arranged in IFM Gallery.

#### Ziraat Bank Banking Museum

Established in 1981. Türkiye's first museum devoted to banking. Occupying the ceremonial hall of the Bank's original headquarters in Ankara, the museum provides a look at the Bank's 160-year history.

### Ziraat Bank the Turkish Cup Name Sponsor



Both in keeping with its efforts to support sport s in general and in recognition of their contributions both to social wellbeing and the Bank's public face, Ziraat Bank served as the Turkish Cup name sponsor.

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#### **Ziraat Bank Sports Club**

Ziraat Bank has been supporting volleyball through the Ziraat Bank Sports Club established in 1981. The Bank's men's volleyball team, «Ziraat Bankkart» has won three seasons of «Efeler League» between 2020 and 2023.

Litaat Soon

According to the sponsorship agreement provided in 2023, TVF Başkent Volleyball Hall will be named "TVF Ziraat Bankkart Volleyball Hall" for 10-years.

#### Türkiye Earthquake

After the earthquake on February 6, 2023, TL 20 billion donation for earthquake region. 30 temporary service points were deployed, along with 9 mobile branches and 1 mobile ATM.



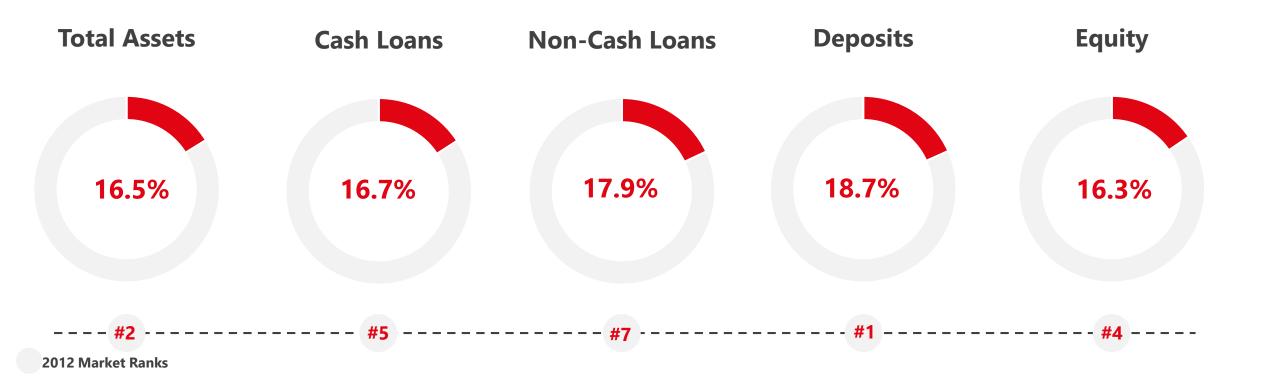




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# **#1** Market Ranking as of December 2024



## **Financial Snapshot December 2024**



Balance Sheet	TL bn	USD bn
Total Assets	5,385	154
Loans <sup>(1)</sup>	2,830	81
Securities	1,328	38
Deposits	3,760	108
Funds Borrowed	489	14
Interbank Money Market	186	5
Shareholder`s Equity	472	13



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P&L	TL mn	USD mn
Interest Income	946,562	27,069
Interest Expense	780,933	22,332
Net Interest Income	165,629	4,736
Net Fees & Commissions	69,022	1,974
<b>OPEX</b> <sup>(2)</sup>	99,498	2,845
Net Operating Profit	117,571	3,362
Net Profit	100,637	2,878

Key Ratios	(%)
ROAA <sup>(3)</sup>	2.2
ROAE <sup>(3)</sup>	26.9
Cost / Income Ratio <sup>(4)</sup>	40.6
NIM (cum.) <sup>(5)</sup>	4.8
Loans <sup>(1)</sup> /Deposits	75.3
Loans/Assets	52.6
Securities/Assets	24.7
NPL Ratio	1.3
Stage III Coverage	67.7
CoR	0.6
CAR	18.6
# of	
Branches <sup>(6)</sup>	1,781
Employees	26,011
ATMs	7,724

(1) Performing Loans

(2) Including HR expenses

(3) Average total assets and average shareholders' equity represent weekly averages

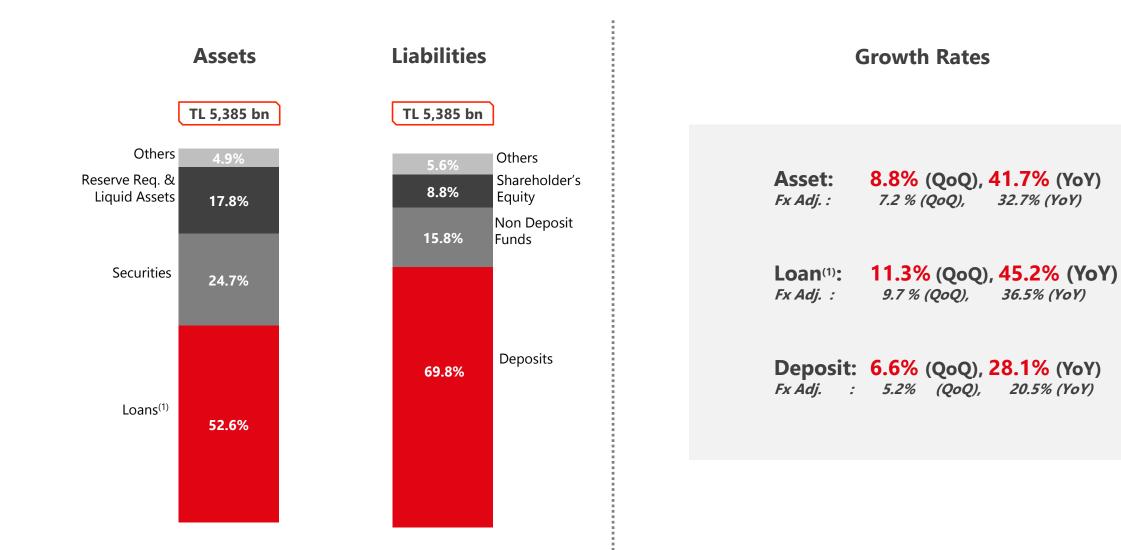
(4) Includes dividend income

(5) Average interest earning assets represent weekly averages

(6) Including foreign branches

### **Assets & Liabilities**





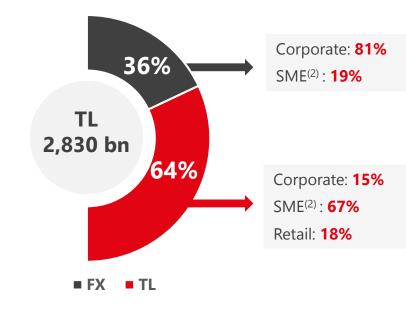
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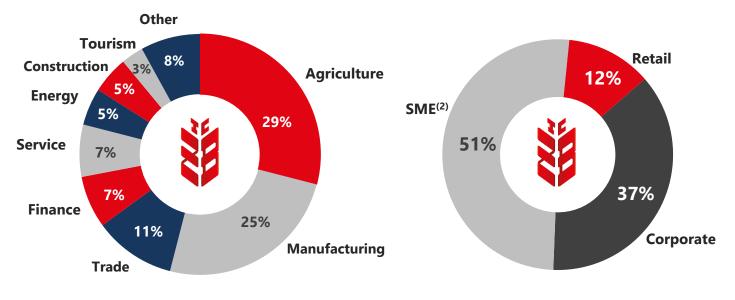
### Lending



### Total Loans<sup>(1)</sup>







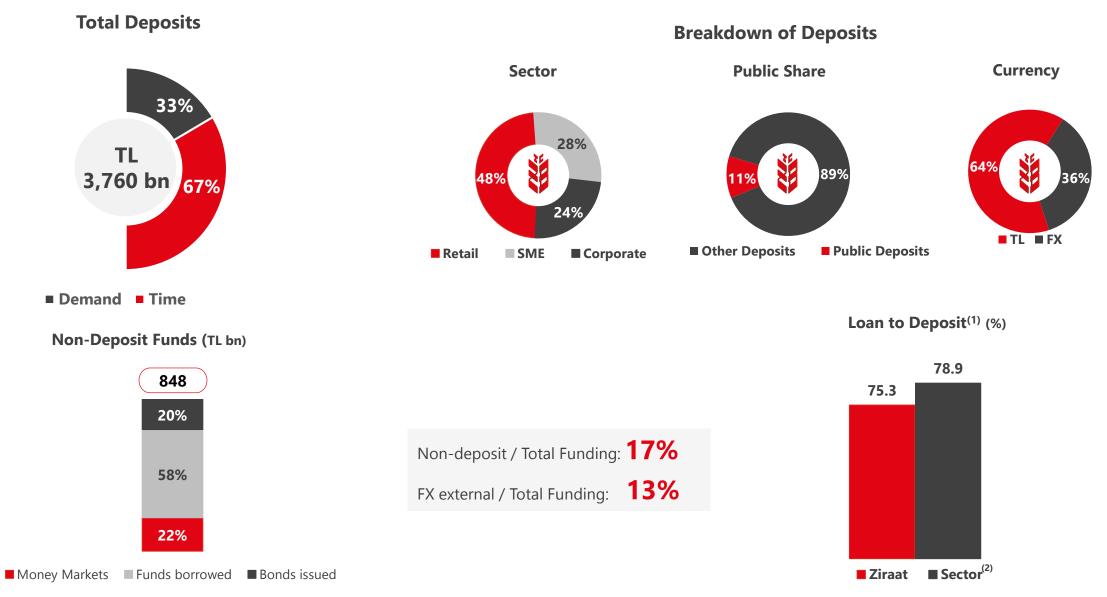
- Of business loans,
- Figures do not include loans extended through foreign branches
- Accruals, intermediated loans of public funds and foreign branch lending are excluded





# Funding

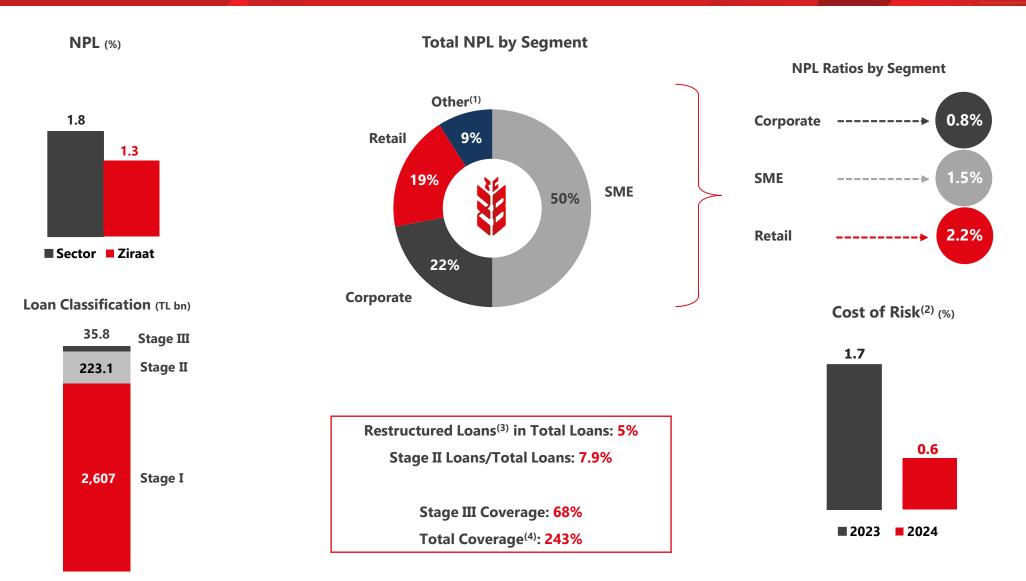




Performing Loan/Total Deposit
 Deposit banks

## **Asset Quality**

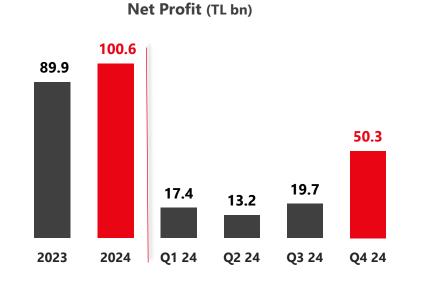




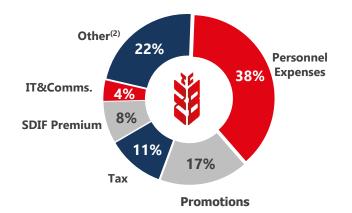
(1) Includes loans excluded from segment classification, intermediated loans from public funds and overseas branch lending
(2) CoR: Expected Credit Loss-Reversals /Average Loan Amount, CoR adjusted for individual assessment and change in IFRS model

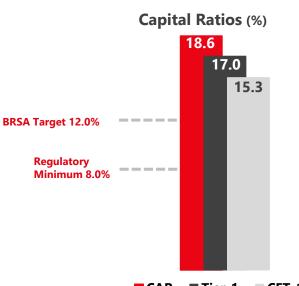
(3) Includes payment holidays during the Covid-19 outbreak.
(4) (S1 + S2 + S3 provisions)/ NPL

### **Profitability & Capitalization**



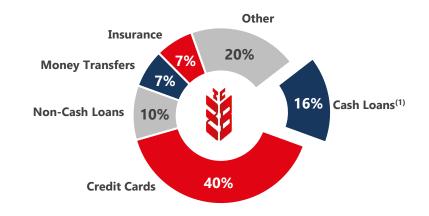
**OPEX Breakdown in 2024** 





CAR Tier-1 CET-1

Net Fees & Commissions in 2024



(1) Due to BRSA regulation, Fees & Commissions from cash loans are categorized under interest income.

(2) Utilities, Maintenance Expenses and Depreciation are classified under Other item





# **Sustainability & Digitalization**



# Sustainability at Ziraat



### Sustainability Approach & Governance

Aware of the responsibility of being "More Than a Bank" Ziraat assumes key roles in the country's sustainable development process.

Ziraat adopted its **Sustainability Policy** in 2014 and has a sustainability structure in place to guide the Policy's implementation.

### Ziraat Bank has updated its Sustainability Policy in 2023.

This policy is shaped around Ziraat Bank's obligations to the environment, its customers and the community, and its duties as an employer, with the following pillars:

(1) determining and implementing the Bank's targets in economic sustainability from a **short, medium and long-term ESG perspective**;

(2) focusing on sustainability, banking products and services to all customers in practical, understandable, accessible and digitally focused format;

(3) providing finance to address the pressures and challenges of tackling the climate change crisis and the transition to a low carbon economy;

- (4) approaching decision-making considering environmental and social issues and associated potential risks and opportunities;
- (5) continuous development and integration of universally-accepted sustainability principles into the Bank's business model and processes (i.e., UN SDGs).

Ziraat adopted an **Environmental and Social Impact Management Policy** in Lending Activities in 2020 which **complements** the Bank's Sustainability Policy and includes an **«Excluded Activities List».** New and additional investment loan requests related to projects above a certain amount are reviewed by environmental specialists and assigned a risk degree.

Ziraat also established its **Sustainability Committee in 2023** in order to determine the actions to be taken within the scope of the Bank's sustainability strategy, vision and goals. The Sustainability Committee is led by a **Board Member**; creates/reviews the Sustainability Policy; evaluates and follows Environmental and Social Risk Assessment System results, amongst others.

### Sustainability Policy Scope and Purpose

To use the unrivalled experience and knowledge we have built up over 160 years and to utilize our resources efficiently within the framework of responsible banking principles for **the benefit of the economy, environment and the community**, and to generate enduring value for our stakeholders is the objective of Ziraat Bank.

The Bank works to contribute to **Türkiye's 2053 Net-Zero emission target**, **Nationally Determined Contribution**, and the global goal of keeping the increase in the global temperature below 2°C - or limit to 1.5°C if possible - as set out in the Paris Climate Agreement, which Türkiye is a stakeholder of.

The Bank contributes to Türkiye's achievement of sustainable development goals by focusing on achieving inclusive and high valueadded growth through the **economic, environmental, social and governance practices** it implements.

### **Policy Documents**

- Sustainability Policy
- <u>Environmental And Social Impact</u> <u>Management Policy in Lending Activities</u>
- Disclosure Policy
- Prevention of Money Laundering and Combating Terrorism Financing Compliance Policy (AML Policy)
- Anti-Bribery And Anti-Corruption Policy

# **Sustainable Projects**



Ziraat's strong capacity in sustainability accumulated over the years has enabled it to secure sustainability-themed funds from international financing institutions (IFIs).

IFI	Project Topics	Total Amount/ (~ USD 1.8 bn in total)	Sustainable Loan Products Offered by Ziraat
	Financing for SMEs Financing for SMEs through leasing companies as an APEX loan Financing energy efficiency projects of SMEs	USD 567 million	<ul> <li>Individual/corporate energy efficiency loans</li> <li>Energy efficiency management loans</li> <li>Golden hive loan</li> </ul>
European Investment Bank	SME and MIDCAP financing (6 projects) Financing IPARD investments approved by the Agricultural and Rural Development Support Institution	EUR 700 million	<ul> <li>Green mortgage</li> <li>Green car loan</li> <li>Renewable energy loans</li> <li>Wastewater treatment and recovery loans</li> <li>Digital transformation &amp; tech-support loan</li> </ul>
	Financing for SMEs which process agricultural products and food of animal origin	EUR 100 million	<ul> <li>Pressurized irrigation loan</li> <li>Young farmer loan</li> <li>Young entrepreneur loan</li> </ul>
KFW	Financing SMEs operating in the agricultural sector or rural areas	EUR 150 million	Sustainability Bond issuances The Largest Sustainability Themed Single Tranche
	Micro and SME business loan (to create employment or protect existing jobs)	EUR 100 million	Jan 21: 600m USD, 5Y, 5.375% coupon Jan 24: 500m USD, 5Y, 8.0 % coupon Jan 24: 500m USD, 5Y, 8.0 % coupon



**Ziraat Towers Project** in Istanbul Finance Center awarded **LEED Platinum Certificate** with its environmentally friendly design, environmental sustainability mission and pioneering approach to smart applications with advanced technology. It also achieved a great success by winning the **"Excellence in Construction"** award from **CTBUH** (Council on Tall Buildings and Urban Habitat), which is a non-profit global organization targeting to create more sustainable and healthy cities.



In order to meet the electricity consumption of all of its service units, Ziraat is installing three Solar Power Plants in Kayseri Pinarbaşi which will have a total installed capacity of 64 MW and planned to be operational at full capacity in 2025.



The **Ziraat Farmer Platform** mobile application, which helps producers to monitor climate events, water status, product development, sector news, current seed, feed, fertilizer inputs and prices from their phones, has been launched.

• The Platform was launched in **May 2024** and reached **95 thousand users** by the **end of 2024**.

• Through 9 modules, farmers can follow all banking transactions, market developments and have the opportunity to **directly sell their agricultural products**.



In 2024, a total of **566 thousand** hours of in-class training and **1 million hours of digital** training were organized for the professional and personal development of employees.



### **Barrier-Free Banking**

**6,389 ATMs** Serving Visually Impaired Individuals **267 ATMs** Serving Orthopedically Impaired Individuals All branches include tactile surface on floors, a call button for visually impaired customers, an information board with Braille alphabet printed on the outside door of the branch.

# **2024 Environmental Highlights**



**Number of Trees Saved Greenhouse Gas (GHG) Emissions intensity Energy Savings (MWh)** (i.e. tCO<sub>2</sub>e/million TL net interest income)\*  $3,560 (2023) \implies 4,289 (2024) \quad 15,000 (2023) \implies 18,000 (2024)$  $0.95_{(2022)} \implies 1.21_{(2023)}$ \* 2024 GHG data is under measurement to be published in 2024-Integrated Annual Report . **Recovered Area (hectares)** Waste IT Products Recycled (tonnes) Waste Paper Recycled (tonnes) **853** (2023) **→ 1,046** (2024) **72** (2023) **70** (2024) **1.5** (2023)  $\implies$  **1.8** (2024) Ziraat Bank received CDP Climate Change (B) and Water Security **ENVIRONMENTAL AND SOCIAL** Scores (A-) for the first time in 2023. মCDP **IMPACT MANAGEMENT SYSTEM** Significant progress was obtained in 2024 by increasing **A List** 2024 Water Security Score to A (highest score). ✤ As of March 2022, Ziraat Bank officially started to implement environmental and Renewable Energy Resource Guarantee System (YEK-G) Certificate was obtained for 2024 for 150,000 MWh. Y**=K**·G social risk evaluations for investment loan requests related to projects above a certain amount in accordance with its «Environmental and Social Impact Management Policy in Lending Activities» adopted in 2020. ZERO "Zero Waste Certificate" was received for a total of 1,508 The policy includes an **«Excluded Activities List»** WASTE service buildings. Assessments are done via Environmental and Social Risk Assessment Model In **2024**, By using the "Credit Monitoring Module" the message traffic that was (ESRM) which complies with the IFC Performance Standards as well as national normally subject of approximately 8 million e-mails sent annually was discontinued. legislation. In 2024, paper saved through the use of the Digital Signature and KEP In 2024, 46 projects were evaluated under ESRM and no projects were rejected Application (Registered Email Service) is reached 1.7 million. due to Exclusion List. Micro Waste Management - Wastespresso The recycling of 1,747 kg of coffee waste with Wastespresso micro waste management in 2024 A total of 8 million sheets of paper\* were saved in 2024 by completing the onboarding of prevented the release of 1,983 kg of CO2e greenhouse gas into the atmosphere. This benefit is approximately equal to the carbon footprint created by the following activities: natural person customers by **approval through mobile application (3.5 million)** and by 849 liters of gasoline consumption approval through SMS (4.5 million). 989 kg of coal consumption \*An average of 15 sheets of paper are consumed during the actual customer identification process. Conversion of 8029.91 m2 of land into forest

# **Financing Agricultural Ecosystem Loans**

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Offered to young farmers in order to increase the number of young entrepreneurs in agriculture and to support young people's investments and activities in agricultural production.



Offered to female farmers in order to increase the number of female entrepreneurs in agriculture and to support women's investments and activities in agricultural production.



Offered to farmers to increase the businesses operating in beekeeping, to increase the production and quality, to increase employment in rural areas and to ensure regional development by creating alternative income sources.



FARMER SUPPORT LOAN

Offered to farmers and customers engaged in agricultural production in order to meet their short-term, medium-term and long-term financing needs.



Offered to support the agricultural cooperatives established to help the transition to value-added production and to help the farmers to offer their agricultural products directly to customers.



Offered to support the agricultural cooperatives more than 50% of whose members are women to help transition to value-added production and offering agricultural products directly to customers.



Offered to contribute to the sustainability of the agricultural activities of farmers by offering them new compatible maturity structures for their existing loans, in line with their operating circle of agricultural activity.



AGRICULTURAL SME

LOAN

Offered to micro or small enterprises operating for the purpose of processing unprocessed/raw agricultural products.





Offered to finance the operating expenses of the customers engaged in fishing with vessels having license permit in the seas and inland waters.

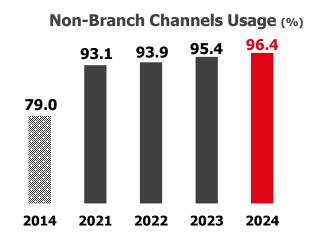


Offered to increase the scale of farmers operating in livestock farming and bring idle business capacities into production while ensuring regional development and employment with encouraged rural life.



# **Digitalization & Efficiency**

# More than a bank



### **Key Digitalization Achievements**



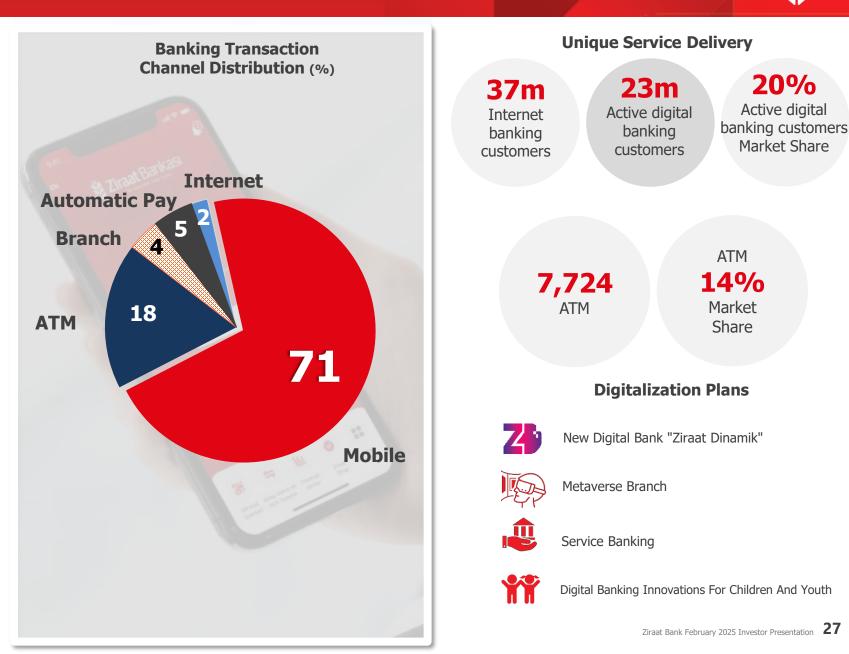
Digitalized credit processes for corporate customers

Ziraat Pay New Payment System "Ziraat Pay"



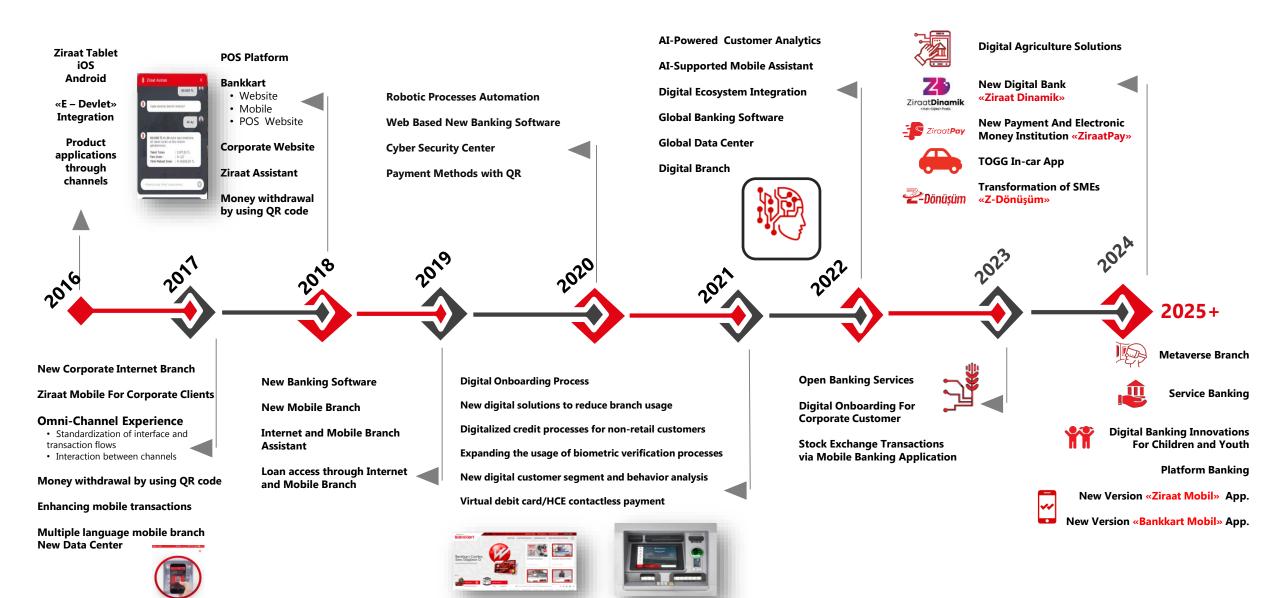
New Version "Ziraat Mobil" Application

**Z-Dönüşüm** Transformation of SMEs "Z-Dönüşüm"



# **Digital Journey**









**APPENDIX** 





Syndication	<b>April 2024</b> ; USD 741.5 mn & 884.3 mn; SOFR+ 250 bps & EURIBOR+ 225 bps p.a.; 367 days of maturity (Sustainability-linked) (132 % R/O)
IFIs	<ul> <li>IBRD loans; 2010&amp;2013; USD 200 mn, USD 67 mn and USD 300 mn</li> <li>EIB loans; 2012-2017; 7 loans; each EUR 100 mn and IPARD EUR 100 mn</li> <li>KfW loan; 2014; EUR 150 mn</li> <li>AFD loan; 2014; EUR 100 mn</li> <li>CEB loan; 2014; EUR 100 mn</li> </ul>
FC Bonds/Bills	<ul> <li>USD 2.35 bn Eurobonds outstanding <ul> <li>March 2026; USD 600mn RegS/144A; 5.375% coupon rate; 5y (Sustainability Bond)</li> <li>August 2026; USD 500 mn RegS/144A; 9.5% coupon rate 3.5y</li> <li>January 2029; USD 500 mn RegS/144A; 8.0% coupon rate 5y (Sustainability Bond)</li> <li>February 2030; USD 750 mn RegS/144A; 7.25% coupon rate 5y</li> </ul> </li> <li>USD 2.9 bn MTN Private Placements</li> <li>May 2023; USD 800 mn &amp; EUR 200 mn 5y funding under DPR Programme</li> <li>June 2024; USD 250 mn 10y funding under DPR Programme</li> <li>April 2019; EUR 1.4 bn AT-1 issuance under GMTN Programme</li> <li>April 2024; USD 500 mn Tier-2 issuance under GMTN Programme</li> </ul>



# **Fitch**Ratings

# **MOODY'S**



	<b>Rating/Outlook</b>	Outlook	Positive	Outlook	Stable
Foreign Currency Long-Term IDR	B+/Positive	Long-Term Bank Deposit Foreign Currency	B1	Long-Term Bank Deposit Foreign Currency	BB
Local currency Long-Term IDR	BB-/Stable	Long-Term Bank Deposit Domestic Currency	B1	Long-Term Bank Deposit Domestic Currency	BB



Subsidiary	Location (City/Country)	The Bank's Risk Group Share (%)	Total Assets (TL mn)	Shareholder's Equity (TL mn)
Ziraat Yatırım Menkul Değerler A.Ş.	Istanbul / TURKIYE	99.6	9,019	6,012
Ziraat Portföy Yönetimi A.Ş.	Istanbul / TURKIYE	95.1	1,853	1,319
Ziraat Katılım Bankası A.Ş.	Istanbul / TURKIYE	100	510,158	22,371
Ziraat Gayrimenkul Yatırım Ortaklığı A.ş.	Istanbul / TURKIYE	81.1	63,530	55,032
Ziraat Girişim Sermayesi Yatırım Ortaklığı A.Ş.	Istanbul / TURKIYE	100	7,973	7,933
Ziraat Teknoloji A.Ş.	Istanbul / TURKIYE	100	1,072	393
Ziraat Finansal Teknolojiler Elektronik Para ve Ödeme Hizmetleri A.Ş. <sup>(1)</sup>	Istanbul / TURKIYE	100	238	235
Ziraat Dinamik Banka A.Ş <sup>(2)</sup>	Istanbul / TURKIYE	100	4,523	3,045
Ziraat Finansal Kiralama A.Ş. <sup>(3)</sup>	Istanbul / TURKIYE	100	287	276

(1) Ziraat Finansal Teknolojiler Elektronik Para ve Ödeme Hizmetleri A.Ş. which is among the subsidiaries, started to be followed as a financial partnership. Operating permission was received from the CBRT on 30 January 2024.

(2) The Bank's Subsidiary Žiraat Dinamik Banka A.S. was established with the permission of BRSA dated 23 March 2023 and numbered 10542 and registered on 18 April 2023, and has not yet started its operations as of the end of the period. Its operating license was obtained with the BRSA's decision numbered 10980 dated 31 October 2024, published in the Official Gazette numbered 32713 dated 5 November 2024.

(3) The Bank's Subsidiary, Ziraat Finansal Kiralama A.Ş., was established with a capital of TL 250.000 with the BRSA's permission dated 4 July 2024 and numbered 10929 and was registered on 6 August 2024 and has not yet started its operations as of the end of the period.



Subsidiary	Location (City/Country)	The Bank's Risk Group Share (%)	Total Assets (USD mn)	Shareholder's Equity (USD mn)
Ziraat Bank International A.G.	Frankfurt / GERMANY	100	1,224	354
Ziraat Bank BH d.d.	Sarajevo / BOSNIA HERZEGOVINA	100	857	123
Ziraat Bank (Moscow) JSC	Moscow / RUSSIA	99.9	245	77
Kazakhstan Ziraat Int. Bank	Almaty / KAZAKHSTAN	99.9	554	186
Ziraat Bank Azerbaycan ASC	Baku / AZERBAIJAN	100	533	74
Ziraat Bank Montenegro AD	Podgorica / MONTENEGRO	100	115	19
JSC Ziraat Bank Georgia	Tbilisi / GEORGIA	100	91	28
Ziraat Bank Uzbekistan JSC	Tashkent / UZBEKISTAN	100	348	51

### **Balance Sheet Summary**



TL bn	2023	Sep.24	2024	% Change QoQ	% Change YoY
CASH AND CASH EQUIVALENTS	731.3	958.4	957.2	0	31
SECURITIES	981.2	1,209.9	1,328.0	10	35
LOANS	1,971.6	2,575.0	2,866.2	11	45
Gross NPL	22.9	31.5	35.8	14	56
Expected Credit Loss (-)	67.9	79.8	87.0	9	28
OTHERS	116.3	205.6	233.4	14	101
OTAL ASSETS	3,800.4	4,948.9	5,384.9	9	42
DEPOSITS	2,935.3	3,525.2	3,759.7	7	28
UNDS BORROWED	200.2	402.7	488.9	21	144
NTERBANK MONEY MARKETS	83.4	152.8	186.3	22	123
PROVISIONS	35.1	28.1	30.6	9	-13
OTHERS	215.2	431.2	447.7	4	108
Shareholders' Equity	331.2	408.9	471.7	15	42
TOTAL LIABILITIES	3,800.4	4,948.9	5,384.9	-1	29

### **Income Statement Summary**



TL mn	2023	2024	Q4 23	Q3 24	Q4 24	% Change QoQ	% Change YoY
INTEREST INCOME	427,255	946,562	172,110	248,125	303,656	22	122
-From Loans	264,247	617,014	107,691	163,990	179,025	9	133
-From Securities	152,125	254,644	61,551	60,247	96,411	60	67
INTEREST EXPENSE	297,658	780,933	127,717	212,144	230,917	9	162
-On Deposits	265,808	682,134	118,350	183,860	194,054	6	157
NET INTEREST INCOME	129,597	165,629	44,393	35,982	72,739	102	28
NET FEES & COMMISSIONS	31,451	69,022	11,199	17,845	19,044	7	119
OTHER OPERATING INCOME	33,258	33,944	4,685	5,925	7,695	30	2
EXPECTED CREDIT LOSS	30,670	27,765	5,213	5,952	10,652	79	-9
-Stage 1 Provisions	3,120	4,955	-1,005	356	3,195	NM	59
-Stage 2 Provisions	15,369	9,427	-2,014	1,582	3,371	113	-39
-Stage 3 Provisions	12,181	13,383	8,232	4,014	4,086	2	10
OTHER PROVISION EXPENSES	124	198	27	-125	-1,657	NM	60
OPEX <sup>(1)</sup>	87,266	99,498	21,910	24,639	27,774	13	14
NET OPERATING PROFIT	95,568	117,571	27,007	26,177	60,798	132	23
NET PROFIT	89,851	100,637	34,715	19,742	50,255	155	12

Source: Unconsolidated Financial Statements NM: Not meaningful

### **Key Financial Ratios**



(%)	2023	Q1 24	Q2 24	Q3 24	2024
ROA <sup>(1)</sup>	3.0	1.7	1.4	1.5	2.2
ROE <sup>(2)</sup>	34.5	20.1	16.7	18.3	26.9
Cost / Income <sup>(3)</sup>	40.8	48.7	51.8	48.6	40.6
Fee / OPEX <sup>(4)</sup>	36.0	72.2	68.2	69.7	69.4
NIM (cum.) <sup>(5)</sup>	5.5	3.6	3.6	3.7	4.8
Loans <sup>(6)</sup> /Deposits	66.4	72.9	71.4	72.2	75.3
Loans/Assets	51.3	53.3	50.9	51.4	52.6
Securities/Assets	25.8	26.5	24.3	24.4	24.7
NPL	1.2	1.1	1.1	1.2	1.3
Stage III Coverage	74.4	74.2	72.7	69.8	67.7
CoR <sup>(7)</sup>	1.7	0.6	0.5	0.4	0.6
CAR	17.2	15.3	16.1	16.8	18.6
Leverage <sup>(8)</sup> (x)	10.5	10.4	10.9	11.1	10.4
# of					
Branches <sup>(9)</sup>	1,769	1,778	1,780	1,782	1,781
Employees	25,904	25,792	25,527	25,150	26,011
ATMs	7,487	7,555	7,612	7,656	7,724

Average total assets represent weekly averages
 Average shareholders' equity represent weekly averages
 Includes dividend income
 Includes personnel expenses
 Average interest earning assets represent weekly averages

(6) Performing Loans
(7) Annualized figure
(8) Leverage = (Assets/Shareholders' Equity)-1
(9) Including foreign branches



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