Investor Presentation February 2024







Ziraat Bank Operating Environment

	2022	2023E	2024F
GDP Growth (Annual %)	5.5	4.4	4.0
GDP Nominal (USD bn)	906	1,067	1,119
Unemployment (Annual %)	10.4	8.8	10.3
CPI (Annual,%)	64.3	64.8	33.0
Current Acc. Balance/GDP (%)	(5.3)	(4.0)	(3.1)
Budget Balance /GDP (%)	(1.0)	(5.4)	(6.4)

2023-2024 Medium Term Program estimates.

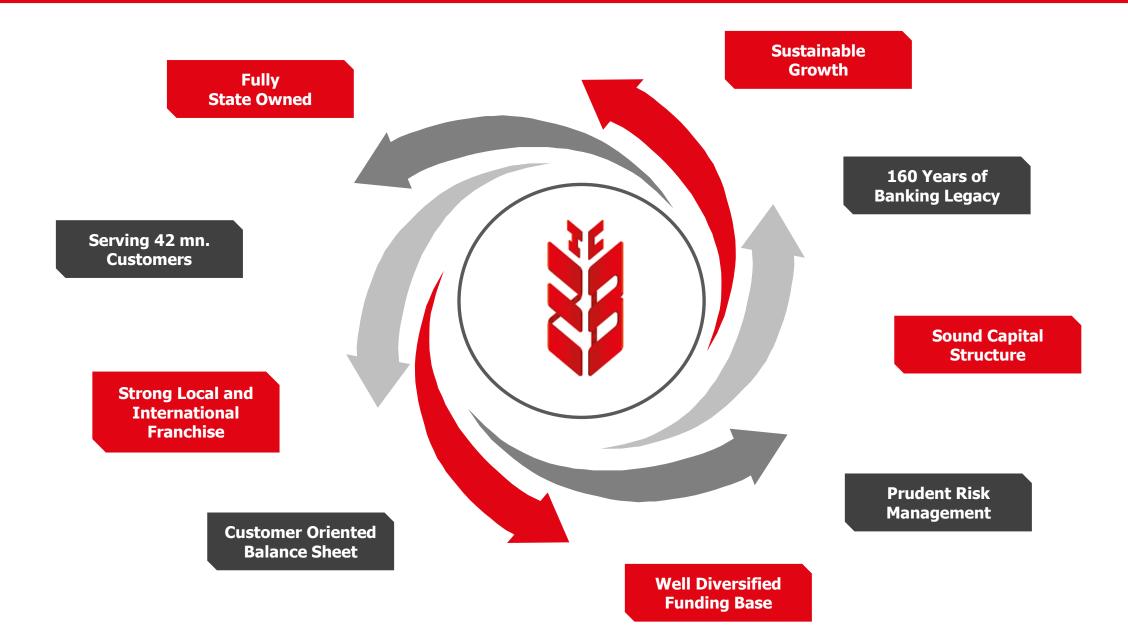


Banking Sector – December 2023 (TL bn)

23,519

Assets





Ziraat Bank 160 Years of Banking Legacy

- Homeland Funds establised, marking the the beginning of what will one day become Ziraat Bank
- Transformed into Benefit Funds under the control of central Ottoman Government
 - Established as Ziraat Bank in 1888

1863 - 1922

 International Expansion; Offices in Germany and London

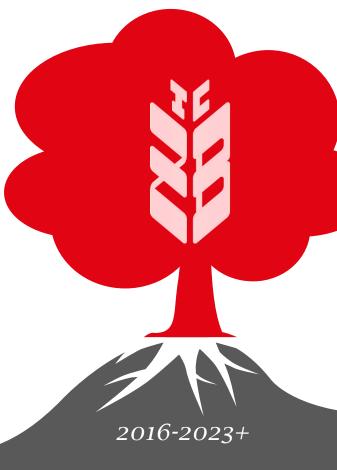
Reached 21 total subsidiaries

<u> 1923 - 2000</u>

- Transformation into Joint Stock Company
- Ranked #1 among state owned banks in Türkiye for customer satisfaction
- #2 in Western Europe and #5 globally in terms of Average Return on Capital by The Banker

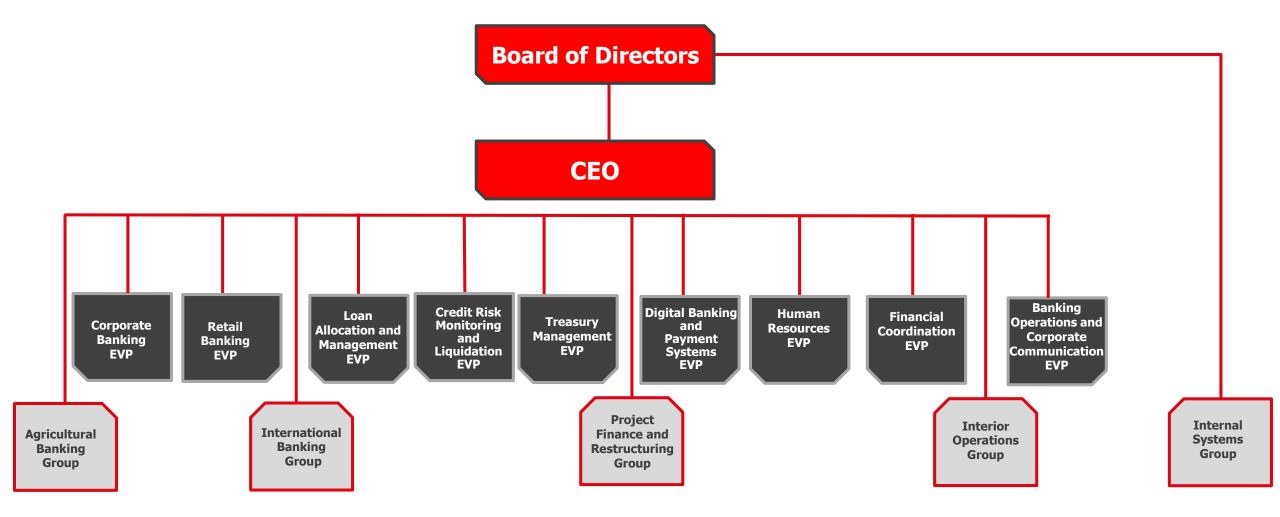
2001 - 2010

- 2011 2015
- Transformation Project
- First Syndicated Loan
- First Eurobond issuance

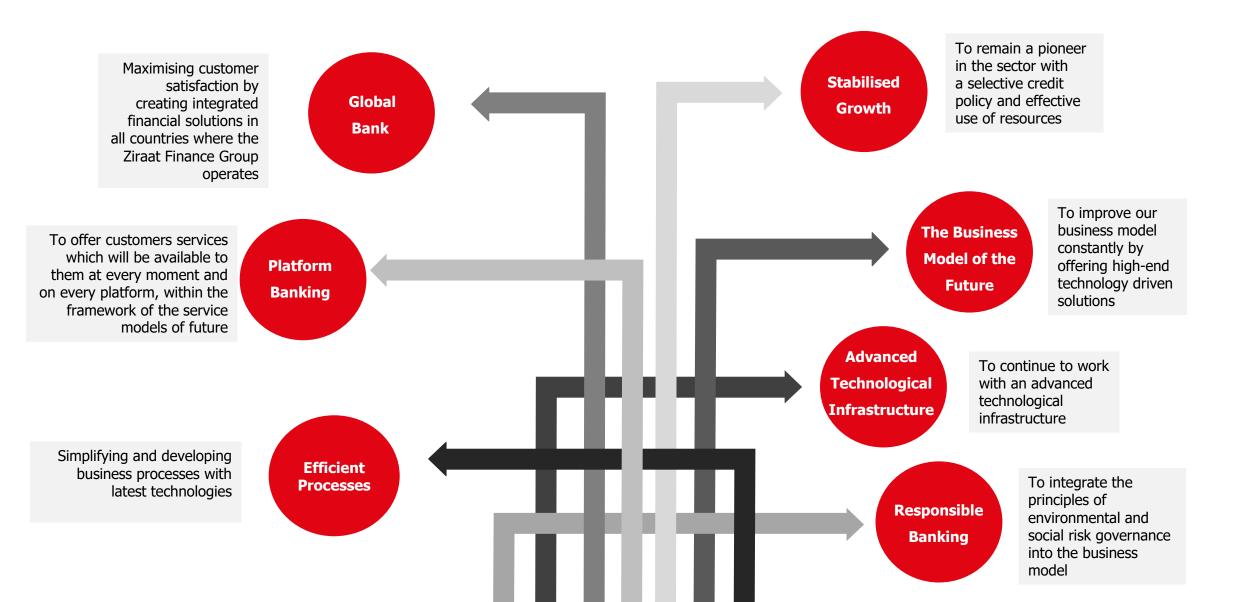


- Largest Financial Institution in Turkiye
- Ongoing digitalization journey
- New digital bank "Ziraat Dinamik"
- Responsible banking for a sustainable World

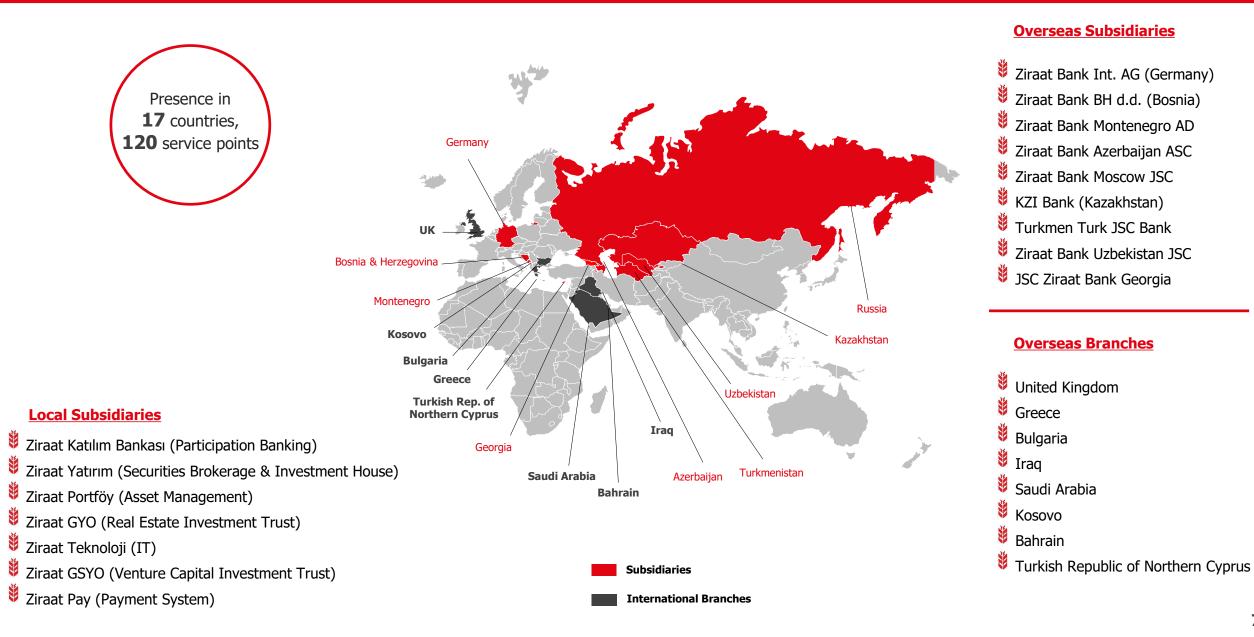








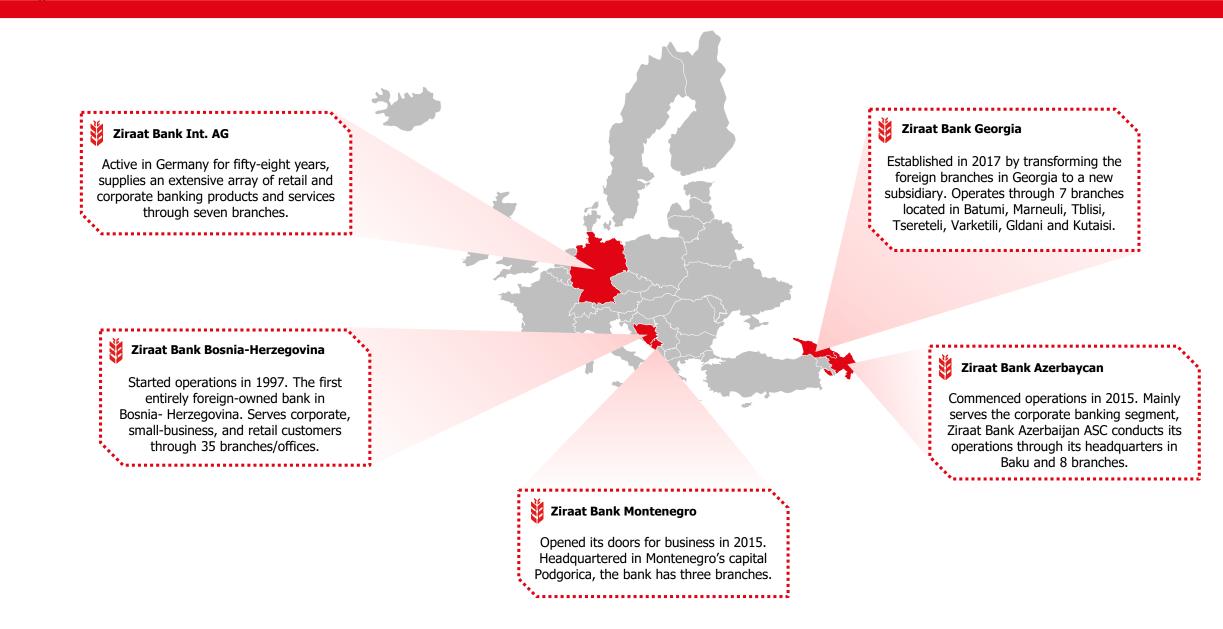
Ziraat Bank Ziraat Finance Group



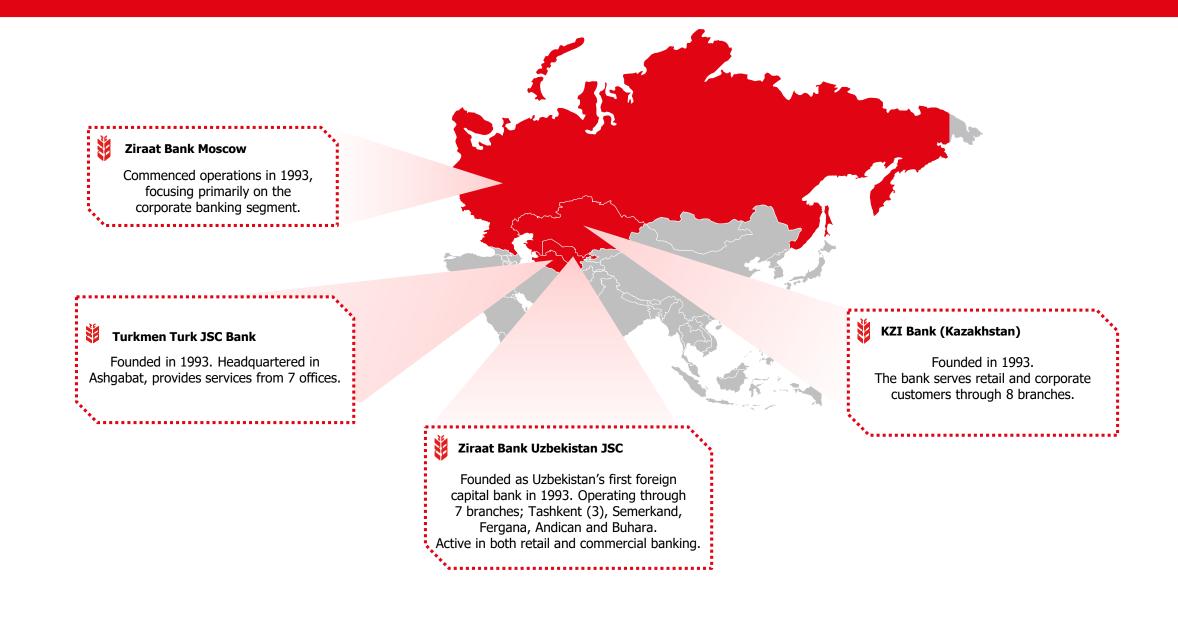
Ziraat Bank Ziraat Finance Group – Domestic Subsidiaries

Ziraat Katılım	Žiraat Yatırım	žiraat Portföy	
Participation Banking Started operations in 2015	Securities Brokerage	Asset Management	
TL 384 bn of asset size	Started operations in 1997	Strong market position with a market share of %21 as per total AuM.	
TL 210 bn of Ioan book 189 branches Over 2,430 employees	Bonds / bills sector share - rank: 9% - #4 Repo / reverse repo sector share - rank:	Serving 78 investment funds, 4 real estate investment funds, 3 venture capital investmen fund, 12 exchange traded funds and 49 pension funds.	
Inaugural Sukuk USD 500m 3yr Oct.2023	34% - #1	TL 715 bn retail portfolio size	
	Information Technologies	Real Estate Investment Trust	Venture Capital Investment Trust
	Established in 2001. 3rd largest domestic software developer in Türkiye.	Founded in November 2016. Istanbul Finance Center premises in the portfolio. Market Cap of TL 26.6 bn.	Founded in November 2018 with TL 750 mn capital with the
	Provides full scale IT solutions to Ziraat Bank and its domestic/foreign partnerships	Investment Portfolio of TL 37.5 bn. Finalized it's IPO with 25% offering in May 2021	aim of investing in enterprises with high growth potential
	žiraat Teknoloji	j Ziraat GYO	iraat GSYO

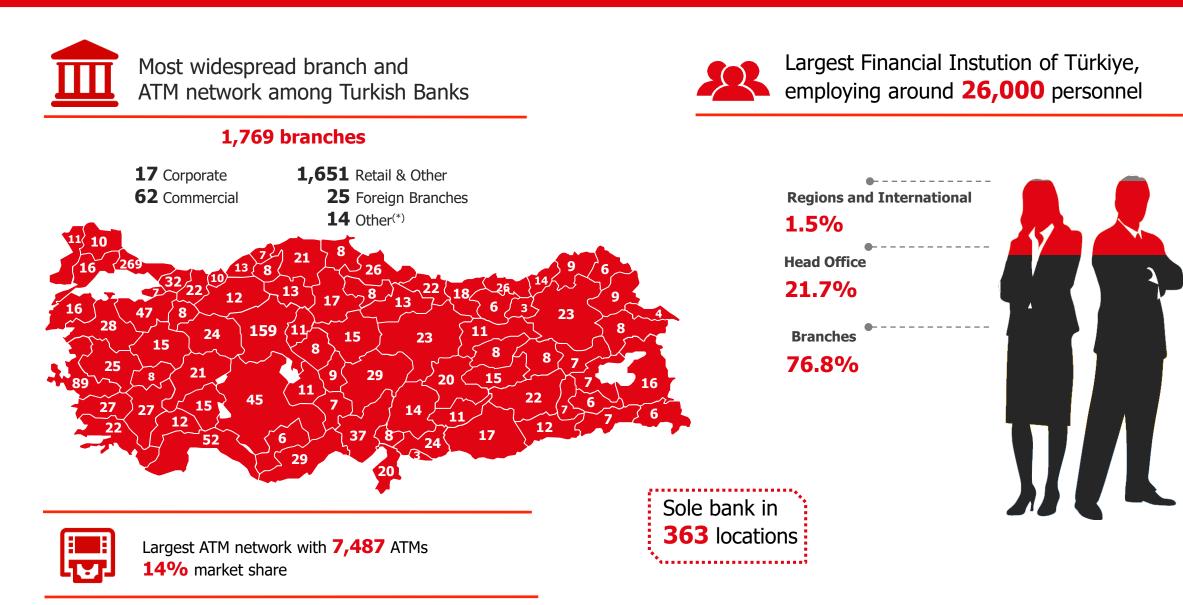
Ziraat Bank Ziraat Finance Group – Overseas Subsidiaries



Ziraat Bank Ziraat Finance Group – Overseas Subsidiaries



Ziraat Bank Human Resources & Branch Network



Ziraat Bank Corporate Social Responsibility

Ziraat Bank conducts enduring social responsibility projects whose aims are to protect cultural values, to contribute to the communal heritage, and to uphold traditions and customs.

Ziraat Bank Young Farmers Academy

Launched in 2018. To increase interest in agriculture among youth, teach agricultural production and investment, train educated and conscious young farmers, give young people an entrepreneurial awareness in the field of agriculture.

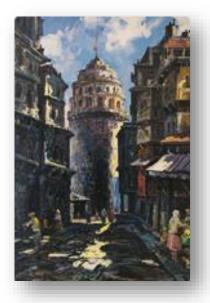


Ziraat Bank Banking School

Established in 1926, the School has trained qualified staff for both Ziraat Bank and the entire Turkish Finance Sector. Providing both in class education programs and continious training through online material, the School recently partnered with Ankara University for a Masters degree in Banking.

The Ziraat Bank Art Collection

The Ziraat Bank art collection consists of more than 2,500 works, the majority of which are oil paintings but also includes watercolors, gouaches, pastels, prints, ceramics, and sculptures.



Ziraat Bank Banking Museum

Established in 1981. Türkiye's first museum devoted to banking. Occupying the ceremonial hall of the Bank's original headquarters in Ankara, the museum provides a look at the Bank's 160-year history.

Ziraat Bank the Turkish Cup Name Sponsor

Both in keeping with its efforts to support sports in general and in recognition of their contributions both to social wellbeing and the Bank's public face, Ziraat Bank served as the Turkish Cup name sponsor.





Ziraat Bank Sports Club

Ziraat Bank has been supporting volleyball through the Ziraat Bank Sports Club established in 1981. The Bank's men's volleyball team, «Ziraat Bankkart» has won three most recent seasons of «Efeler League» consecutively.

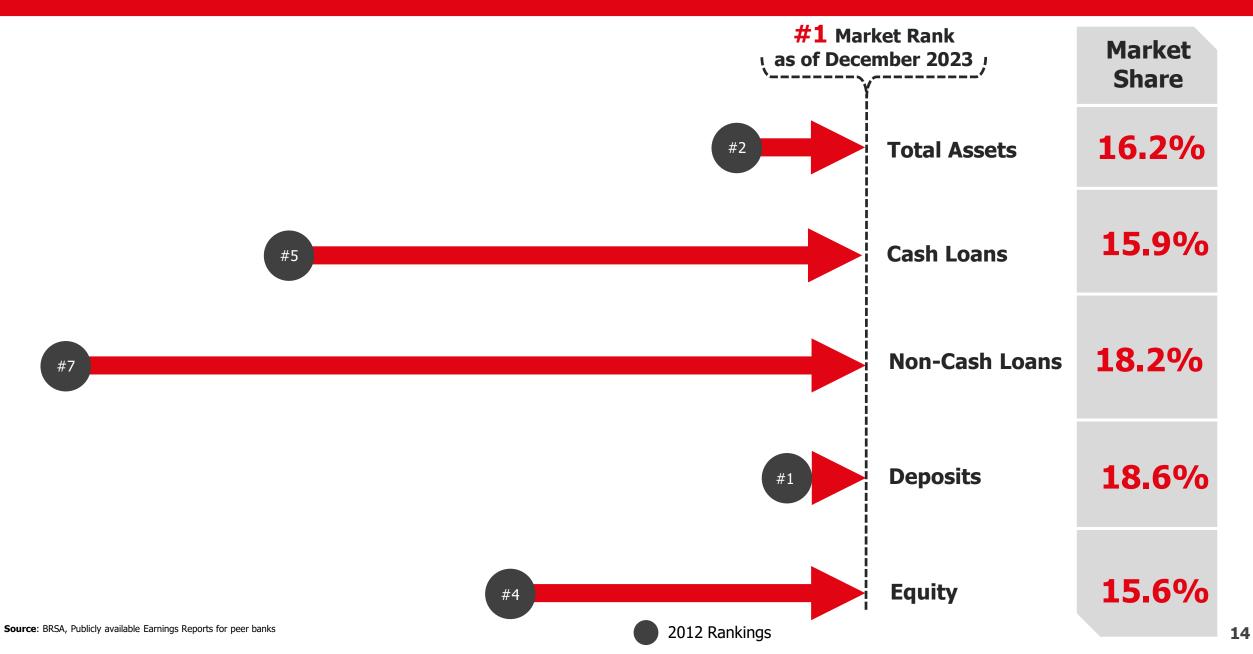
Türkiye Earthquake

After the earthquake on February 6, 2023, TL 20 billion donation for earthquake region. 30 temporary service points were deployed, along with 9 mobile branches and 1 mobile ATM.









Ziraat Bank Financial Snapshot 2023

Balance Sheet	TL bn	USD bn
Total Assets	3,800	131
Loans ⁽⁴⁾	1,949	67
Securities	981	34
Deposits	2,935	101
Funds Borrowed	200	7
Interbank Money Market	83	3
Shareholder`s Equity	331	11

P&L	TL mn	USD mn
Interest Income	427,255	14,672
Interest Expense	297,658	10,222
Net Interest Income	129,597	4,450
Net Fees & Commissions	31,451	1,080
OPEX ⁽⁷⁾	87,266	2,997
Net Operating Profit	95,568	3,282
Net Profit	89,551	3,085

Key Ratios (%)	
ROAA ⁽¹⁾	3.0%
ROAE ⁽¹⁾	34.5%
Cost / Income Ratio ⁽²⁾	40.8%
NIM (cum.) ⁽³⁾	5.5%
Loans ⁽⁴⁾⁽⁵⁾ /Deposits	66.4%
Loans/Assets	51.3%
Securities/Assets	25.8%
NPL Ratio	1.2%
Stage III Coverage ⁽⁵⁾	74.4%
CoR ⁽⁸⁾	1.7%
CAR	17.2%
# of	
Branches ⁽⁶⁾	1,769
Employees	25,904
ATMs	7,487

(1) Average total assets and average shareholders' equity represent weekly averages

(2) Includes dividend income

(3) Average interest earning assets represent weekly averages.

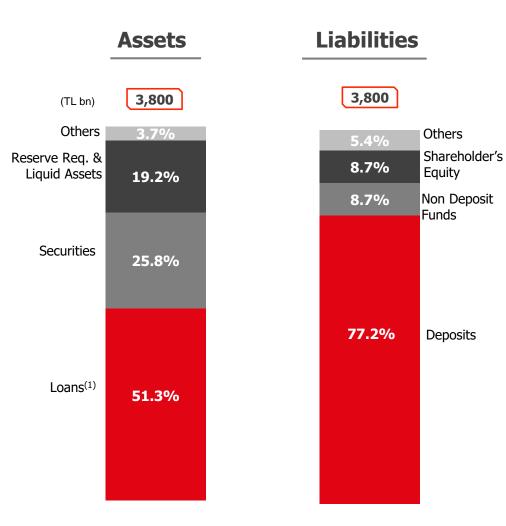
(4) Performing Loans

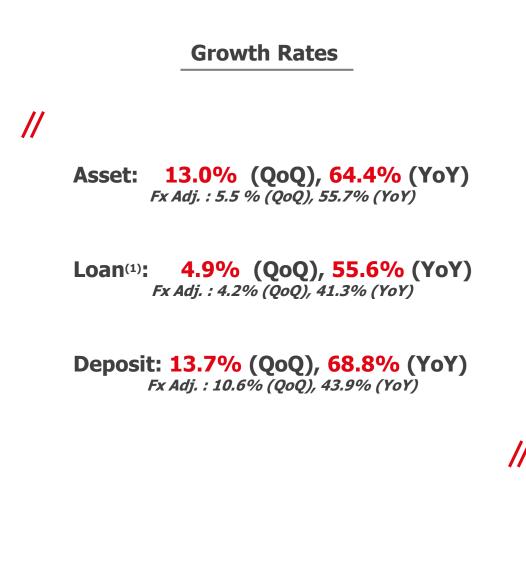
(5) Intermediated loans of public funds are excluded

(6) Including foreign branches(7) Including HR expenses

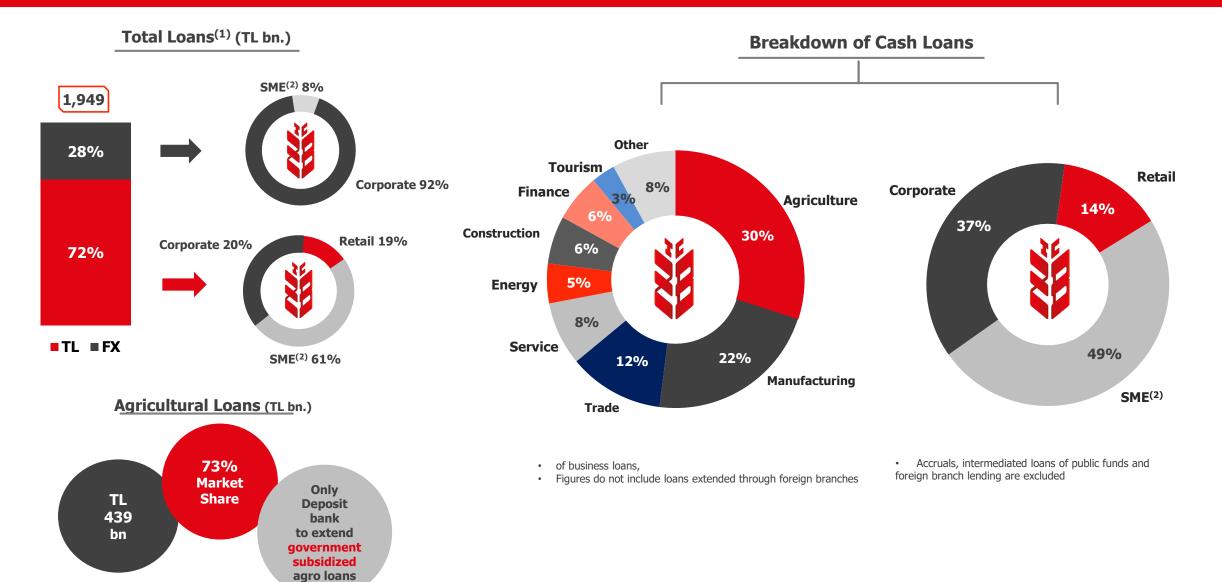
(8) CoR adjusted for individual assessment and change in IFRS model





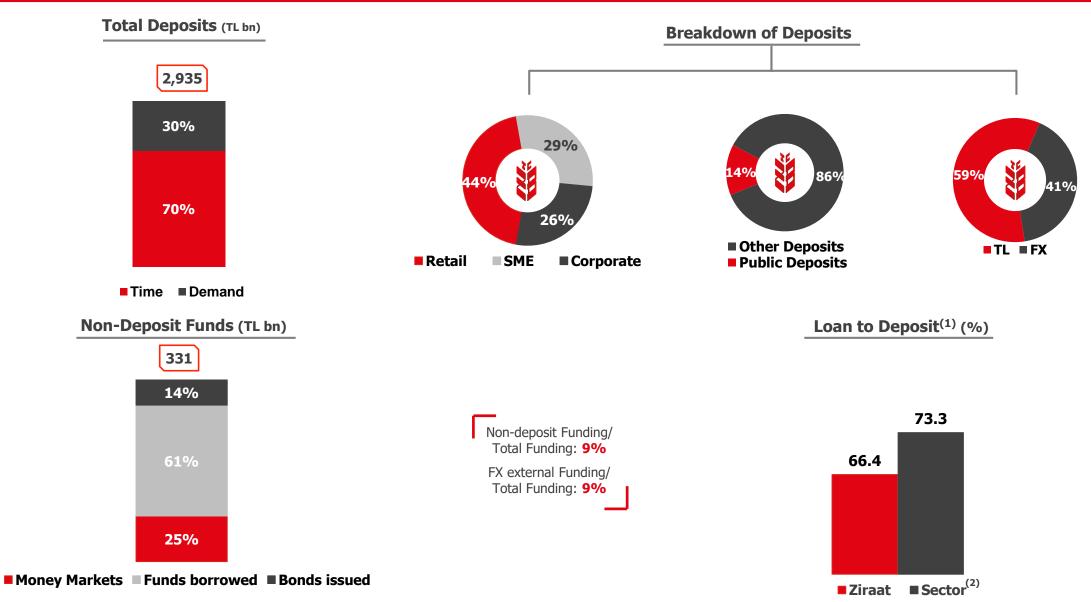




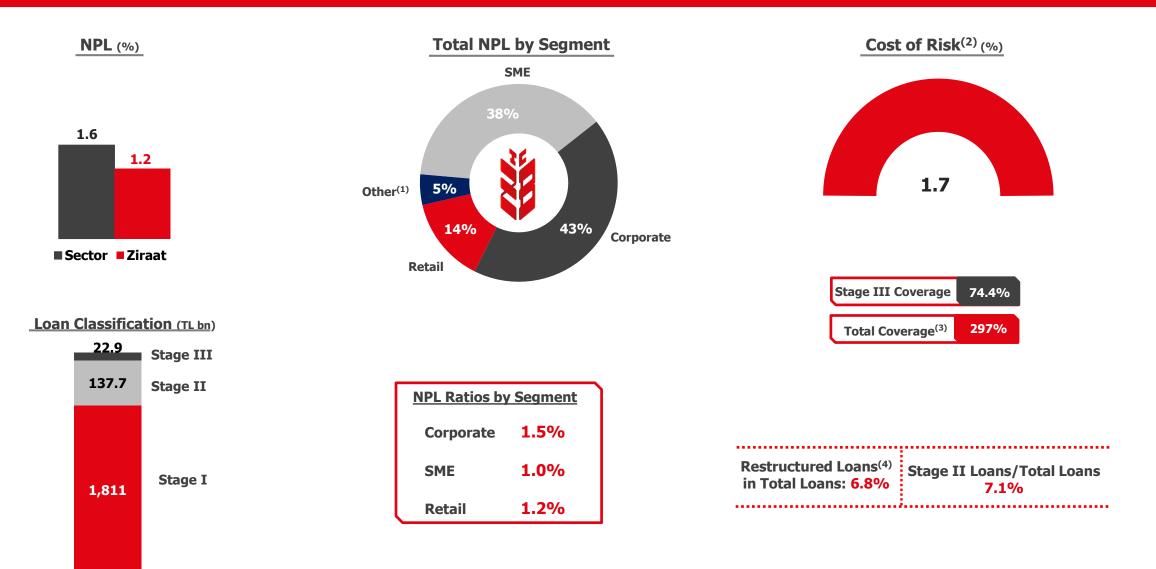


(2) SME customers are classified under commercial segment





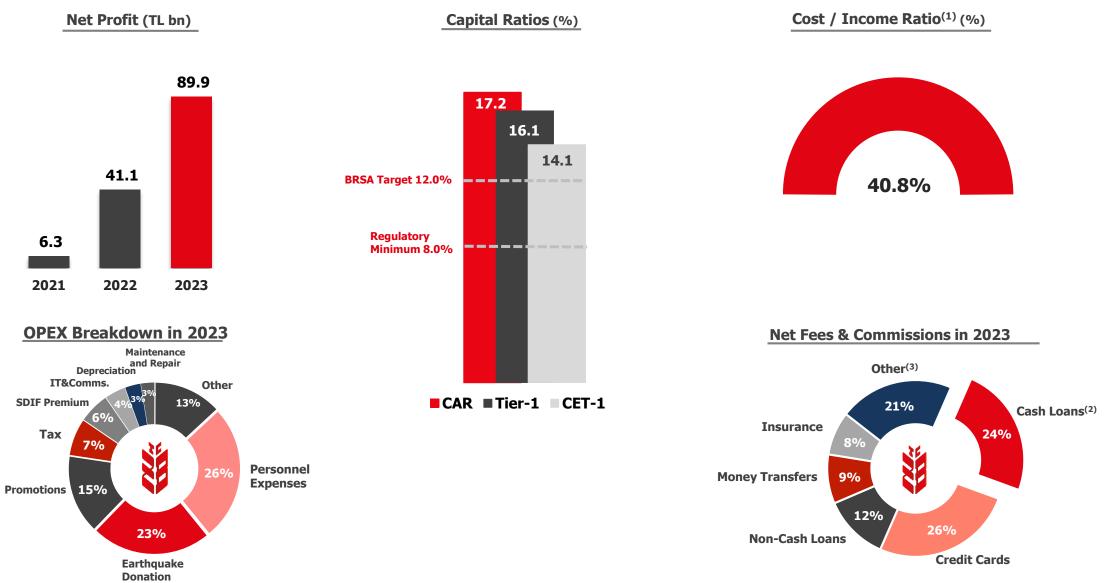




 Includes loans excluded from segment classification, intermediated loans from public funds and overseas branch lending
 CoR: Expected Credit Loss-Reversals /Average Loan Amount, CoR adjusted for individual assessment and change in IFRS model

(3) (S1 + S2 + S3 provisions)/ NPL
(4) Includes payment holidays during the Covid-19 outbreak.

Ziraat Bank Profitability & Capitalization



(1) Includes dividend income

(2) Due to BRSA regulation, Fees & Commissions from cash loans are categorized under interest income.

(3) Utilities and Maintenance Expenses are classified under Other item





Sustainability Approach & Governance

Aware of the responsibility of being "More Than a Bank" Ziraat assumes key roles in the country's sustainable development process.

Ziraat adopted its **Sustainability Policy** in 2014 and has a sustainability structure in place to guide the Policy's implementation.

Ziraat Bank has updated its Sustainability Policy in 2023.

This policy is shaped around Ziraat Bank's obligations to the environment, its customers and the community, and its duties as an employer, with the following pillars:

(1) determining and implementing the Bank's targets in economic sustainability from a short, medium and long-term ESG perspective;

(2) focus on sustainability, banking products and services to all customers in practical, understandable, accessible and digitally focused format;

(3) providing finance to address the pressures and challenges of tackling the climate change crisis and the transition to a low carbon economy;

(4) approach decision-making considering environmental and social issues and associated **potential risks and opportunities**;

(5) continuous development and integration of universally-accepted sustainability principles into the Bank's business model and processes (i.e.: UN SDGs).

Ziraat adopted an **Environmental and Social Impact Management Policy in Lending Activities** in **2020** which **complements** the Bank's Sustainability Policy and includes an **«Excluded Activities List»**. New and additional investment loan requests related to projects above a certain amount are reviewed by environmental specialists and assigned a risk degree.

Ziraat also established its **Sustainability Committee** in **2023** in order to determine the actions to be taken within the scope of the Bank's sustainability strategy, vision and goals. The Sustainability Committee is led by a **Board Member**; **creates/reviews the Sustainability Policy**; **evaluates and follows Environmental and Social Risk Assessment System results**, amongst others.



Ziraat Towers Project in Istanbul Finance Center awarded **LEED Platinum Certificate** with its environmentally friendly design, environmental sustainability mission and pioneering approach to smart applications with advanced technology. It also achieved a great success by winning the **"Excellence in Construction"** award from **CTBUH** (Council on Tall Buildings and Urban Habitat), which is a non-profit global organization targeting to create more sustainable and healthy cities. First Sustainability Bond issued in January 2021 (600m USD, 5 years maturity)

Second Sustainability Bond issued in January 2024 (500 mio USD, 5 years maturity)

The largest Sustainability Themed* single tranche syndicated loan (renewed in April 2023 with 103% R/O amounting USD 1.3 bn) received by a financial institution in Türkiye.

* The disaster relief loan packages exclusively designed for individuals, SMEs and farmers affected by the February 2023 earthquakes in Türkiye was determined to be the sustainability performance criterion of 2023 syndicated loan. Sustainable Loan Products Offered by Ziraat

- Individual/corporate energy efficiency loans
- Energy efficiency management loans
- Green mortgage
- Green car loan
- Renewable energy loans
- Wastewater treatment and recovery loans
- Modern pressurized irrigation loans
- Solar powered irrigation loan
- Young farmer loan
- Woman farmer loan
- Golden hive loan
- Rooftop solar energy loan
- Agricultural SME loan
- Heat insulation loan
- Earthquake relief loan package
- Digital transformation & tech-support loan

Ziraat Bank Environmental Highlights

GHG Emissions intensity* (tCO₂e/TL million turnover)

0.05 (2021) 0.04 (2022)

Note: 2023 GHG data is under measurement to be published in 2023-Integrated Annual Report

Waste paper sent for recycling (tons)

945 (2022) **• 853** (2023)

Waste IT sent for recycling (tons) includes electronic parts, metals, batteries, toners



Note: Waste IT materials, sheet metal materials such as system cabinets and air conditioners, batteries and scrap ATM devices are sold to companies licensed by the Ministry of Environment , Urbanization and Climate Change.



In 2023, Ziraat Bank received CDP Scores for the first time as **B in CDP Climate Change and A- in CDP Water Security**.



I-REC certificate, received **in 2022 initially for 50%** of the Bank's entire electricity consumption including branches, was increased to **75%** (75,000 MWh) **in 2023**. It is planned to increase it to **100% next year**.

• All of the paper supplied in 2023 is produced from 100% recycled material.

 In 2023, 213k packages of A4 paper were consumed throughout Bank, saving of 35k packages (-14.11% compared to 2022) has been achieved.

In 2023, 103 branches were renovated with top-class energy-efficient lighting and air conditioning devices that save approximately **40%** energy. Also within the scope of these projects, approximately **40%** water savings are achieved thanks to the design features of the sanitaryware and batteries preferred.

Zero Waste Management: "Zero Waste Certificate" was received for a total of 1,476 out of separate 1,820 service buildings; Zero Waste Training prepared by Ministry of Environment, Urbanization and Climate Change was assigned to and completed by the relevant staff

In project finance loans commitments to comply with IFC Performance Standard, EBRD Performance Requirements and Equator Principles

ENVIRONMENTAL AND SOCIAL IMPACT MANAGEMENT SYSTEM

- As of March 2022, Ziraat Bank officially started to implement environmental and social risk evaluations for investment loan requests related to projects above a certain amount in accordance with its «Environmental and Social Impact Management Policy in Lending Activities» adopted in 2020.
- The policy includes an **«Excluded Activities List»**
- Assessments are done via Environmental and Social Risk Assessment Model (ESRM) which complies with the IFC Performance Standards as well as national legislation.
- In 2023, 25 projects were evaluated under ESRM and no projects were rejected due to Exclusion List.

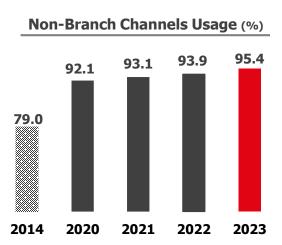
25 kWe capacity solar power plant installed on the roof of a branch in Antalya, as a pilot project reached 14 tons of CO2 emissions reduction in 2023. The use of Hydrogen Fueled Combi Boilers, which are 39% more efficient than fossil fuel types and do not produce any pollutants in end use, continues as a pilot implementation.

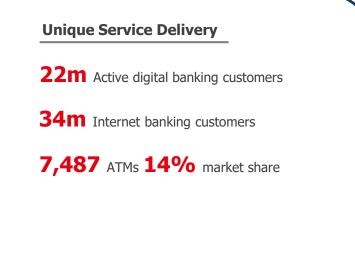
^{*} With respect to GHG emissions, the points set out in Scope 1 and Scope 2 in the GHG Protocol and ISO 14064-1: 2006 standard are referred to. In 2022, flights, paper consumption, staff services, electricity T&D and WTT which are considered within Scope 3, was also added to GHG inventory calculations.

Ziraat Bank **Digitalization & Efficiency**

Channel Distribution (%)

Banking Transaction





Key Digitalization Achievements

- **E**
- Digital Onboarding Process (Including Corporate Customers)
- AI supported virtual assistant
- AR
- Digitalized credit processes for corporate customers
- - New digital solutions to reduce branch usage



Digitalization Plans



New Digital Bank "Ziraat Dinamik"



Digital Banking Innovations For Children And Youth



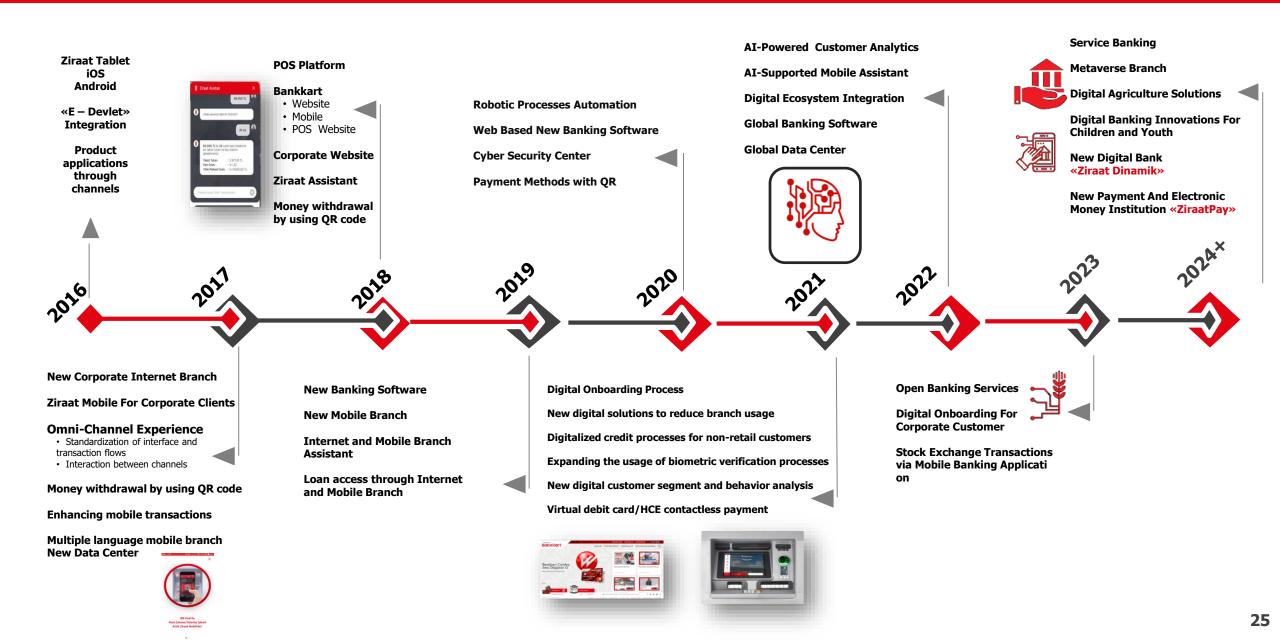
New Payment System "Ziraat Pay"



Metaverse Branch

Service Banking

Ziraat Bank Digital Journey









Description	Location (City/Country)	The Bank's Risk Group Share (%)	Total Assets (TL mn)	Shareholder's Equity (TL mn)	
Ziraat Katılım Bankası A.Ş.	Istanbul / TÜRKİYE	100	383,658	19,831	
Ziraat Gayrimenkul Yatırım Ortaklığı A.Ş.	Istanbul / TÜRKİYE	81.1	40,239	36,274	
Ziraat Yatırım Menkul Değerler A.Ş.	Istanbul / TÜRKİYE	99.6	5,552	3,103	
Ziraat Girişim Sermayesi Yatırım Ortaklığı A.Ş.	Istanbul / TÜRKİYE	100	4,757	4,754	
Ziraat Portföy Yönetimi A.Ş.	Istanbul / TÜRKİYE	99.8	782	588	
Ziraat Teknoloji A.Ş.	Istanbul / TÜRKİYE	100	512	173	
Ziraat Finansal Teknolojiler Elektronik Para ve Ödeme Hizmetleri A.Ş.	Istanbul / TÜRKİYE	100	222	222	
Ziraat Dinamik Banka A.Ş (1)	Istanbul / TÜRKİYE	100	2,500	2,500	
Ziraat Bank International A.G.	Frankfurt / GERMANY	100	34,050	10,328	
Ziraat Bank BH d.d.	Sarajevo / BOSNIA HERZEGOVINA	100	24,462	3,339	
Kazakhstan Ziraat Int. Bank	Almaty / KAZAKHSTAN	99.9	14,838	4,720	
Ziraat Bank Azerbaycan ASC	Baku / AZERBAIJAN	100	10,857	1,949	
Ziraat Bank Uzbekistan JSC	Tashkent / UZBEKISTAN	100	6,935	1,093	
Ziraat Bank (Moscow) JSC	Moscow / RUSSIA	100	3,470	1,738	
Ziraat Bank Montenegro AD	Podgorica / MONTENEGRO	100	3,308	559	
JSC Ziraat Bank Georgia	Tbilisi / GEORGIA	100	2,225	793	

(1) The Bank's Subsidiary, Ziraat Dinamik Banka A.Ş., was established with the permission of the BRSA dated March 23, 2023. Ziraat Dinamik Banka A.Ş. was registered on April 18, 2023 and has not started its operations yet as of the end of the period.



Syndication	April 2023 ; USD 418 mn & EUR 784 mn; SOFR+ 425 bps & EURIBOR+ 400 bps p.a.; 367 days of maturity (Sustainability-linked) (103 % R/O)
IFIs	 IBRD loans; 2010&2013; USD 200 mn, USD 67 mn and USD 300 mn EIB loans; 2012-2017; 7 loans; each EUR 100 mn and IPARD EUR 100 mn KfW loan; 2014; EUR 150 mn AFD loan; 2014; EUR 100 mn CEB loan; 2014; EUR 100 mn
FC Bonds/Bills	 USD 1.6 bn Eurobonds outstanding March 2026; USD 600mn RegS/144A; 5.375% coupon rate; 5y (Sustainability Bond) August 2026; USD 500 mn RegS/144A; 9.5% coupon rate 3.5y January 2029; USD 500 mn RegS/144A; 8.0% coupon rate 5y (Sustainability Bond) USD 750 mn MTN Private Placements USD 200 mn 5y securitised funding April 2019; EUR 1.4 bn AT-1 issuance under GMTN Programme

Ziraat Bank Balance Sheet Summary

TL bn	2021	2022	Sep.23	2023	% Change QoQ	% Change YtD
CASH AND CASH EQUIVALENTS	222.1	391.2	519.2	731.3	40.9	86.9
SECURITIES	341.4	588.3	886.3	981.2	10.7	66.8
LOANS	778.4	1,266.4	1,872.9	1,971.6	5.3	55.7
-Gross NPL	15.1	13.7	15.6	22.9	46.5	67.3
-Expected Credit Loss (-)	29.1	48.0	62.2	67.9	9.2	41.5
OTHERS	29.0	65.8	85.0	116.3	36.8	76.8
TOTAL ASSETS	1,370.9	2,311.7	3,363.4	3,800.4	13.0	64.4
DEPOSITS	948.7	1,739.3	2,581.9	2,935.3	13.7	68.8
FUNDS BORROWED	59.3	110.2	140.1	200.2	42.9	81.7
INTERBANK MONEY MARKETS	176.7	85.1	126.8	83.4	-34.2	-2.0
PROVISIONS	9.1	48.7	37.9	35.1	-7.4	-28.0
OTHERS	80.0	125.9	185.3	215.2	16.1	70.9
TOTAL LIABILITIES	1,273.8	2,109.2	3,363.4	3,800.4	13.0	80.2
Shareholders' Equity	97.1	202.5	291.4	331.2	13.7	63.6

Ziraat Bank Income Statement Summary

TL mn	2022	2023	Q4 22	Q3 23	Q4 23	% Change QoQ	% Change YoY
INTEREST INCOME	220,630	427,255	72,264	123,203	172,110	39.7	138.2
-From Loans	121,726	264,247	37,066	68,526	107,691	57.2	190.5
-From Securities	95,410	152,125	61,833	49,141	61,551	25.3	-0.5
INTEREST EXPENSE	99,147	297,658	32,211	73,692	127,717	73.3	296.5
-On Deposits	73,694	265,808	24,563	71,960	118,350	64.5	381.8
NET INTEREST INCOME	121,483	129,597	40,052	49,511	44,393	-10.3	10.8
NET FEES & COMMISSIONS	13,124	31,451	4,383	8,048	11,199	39.2	155.5
OTHER OPERATING INCOME	7,736	33,258	1,611	3,281	4,685	42.8	190.8
EXPECTED CREDIT LOSS	29,545	30,670	16,359	12,732	5,213	-59.1	-68.1
-Stage 1 Provisions	9,798	3,120	 8,265	488	-1,005	NM	NM
-Stage 2 Provisions	15,326	15,369	6,833	11,526	-2,014	NM	NM
-Stage 3 Provisions	4,421	12,181	749	718	8,232	NM	NM
OTHER PROVISION EXPENSES	28,794	124	1,291	-1,382	27	NM	-97.9
OPEX ⁽¹⁾	24,936	87,266	8,022	15,647	21,910	40.0	173.1
NET OPERATING PROFIT	61,251	95,568	21,306	39,179	27,007	-31.1	26.8
NET PROFIT	41,092	89,851	16,259	29,395	34,715	18.1	113.5

(1) OPEX includes personnel expenses and other provision expenses

Source: Unconsolidated Financial Statements NM: Not meaningful

Ziraat Bank Key Financial Ratios

(%)	2021	2022	Q1 23	Q2 23	Q3 23	2023
ROAA ⁽¹⁾	0.6	2.3	1.2	2.0	2.5	3.0
ROAE ⁽²⁾	6.9	26.4	13.6	22.3	27.5	34.5
Cost / Income ⁽³⁾	37.4	17.3	77.0	53.3	41.0	40.8
Fee / OPEX ⁽⁴⁾	37.6	52.6	15.3	24.6	31.0	36.0
NIM (cum.) ⁽⁵⁾	4.5	8.7	4.3	3.6	4.9	5.5
Loans ⁽⁶⁾ /Deposits	80.5	72.0	74.4	77.6	71.9	66.4
Loans/Assets	55.7	54.2	54.3	56.8	55.2	51.3
Securities/Assets	24.9	25.5	27.2	27.0	26.4	25.8
NPL	1.9	1.1	0.9	0.9	0.8	1.2
Stage III Coverage	80.2	84.8	85.5	78.4	77.3	74.4
CoR	1.8	2.5	1.4 ⁽⁷⁾	1.7 ⁽⁷⁾	2.2	2.2
CAR	16.5	16.5	16.4	15.3	15.9	17.2
Leverage ⁽⁸⁾	13.1	10.4	9.1	10.7	10.5	10.5
# of						
Branches ⁽⁹⁾	1,752	1,758	1,758	1,765	1,770	1,769
Employees	24,607	24,484	26,047	25,916	25,719	25,904
ATMs	7,269	7,276	7,311	7,337	7,358	7,487

Average total assets represent weekly averages
 Average shareholders' equity represent weekly averages
 İncludes dividend income

(4) Includes Personnel Expenses(5) Average interest earning assets represent weekly averages(6) Performing Loans

(7) Annualized figüre, Expected Credit Loss-Reversals /Average Loan Amount, CoR adjusted for individual assesment and change in IFRS model
(8) Leverage = (Assets/Shareholders' Equity)-1
(9) Including foreign branches



For further information please contact

Financial Institutions and Investor Relations Department

Finanskent Mah. Finans Cad. No: 44/A A Blok, 27. Kat Ümraniye-İstanbul/Türkiye

Phone: (+90) 216 590 11 98 E-mail: <u>investorrelations@ziraatbank.com.tr</u>

www.ziraatbank.com.tr



DISCLAIMER

The information contained in this presentation has been prepared by T.C. Ziraat Bankasi A.S. for informational purposes only. Although the information in this presentation has been obtained from sources which we believe to be reliable, we cannot guarantee that the information is without fault or entirely accurate. The information contained in this presentation has not been independently verified. No representation or warranty express or implied is made as to, and no reliance should be placed on, the fairness, accuracy, completeness or correctness of the information or opinions contained herein. The information and opinions in this presentation are provided as at the date of this presentation and are subject to change without notice. T.C. Ziraat Bankasi A.S. does not accept any liability whatsoever (in negligence or otherwise) for any loss howsoever arising from any use of this presentation or otherwise arising in connection with this presentation cannot be interpreted as an advice to anyone and is also strictly confidential and may not be reproduced, distributed or published for any purpose.



WE'VE WON THE AWARD OF TURKEY'S MOST BELOVED BANK FOR 8 CONSECUTIVE YEARS!



